



Supporting People Partnership in Nottinghamshire
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Dear Service Provider

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Revision to Supporting People Charging & Relief Policy

This letter contains important information which should be disseminated to all staff involved in assisting service users to make applications for Supporting People subsidy towards support charges which can be covered by your Supporting People contract.

Following the decision of the Supporting People Commissioning Body, **with effect from 15th January 2007**, the Nottinghamshire Supporting People Charging & Relief Policy will be amended with the introduction of strict timescales and circumstances in which claims for relief from charges (subsidy applications) will be backdated.

From January 2007, claims for relief from charges will not be backdated beyond three months unless there is continuous good cause, on the part of the service user, for a late claim. No claim for relief from charges will be backdated for more than 52 weeks.

This policy decision has been taken to improve Supporting People Grant management. It is not designed to disadvantage service users but it is intended that it will lead to improvements in some providers' administrative systems.

Further guidance on how these rules will be applied will be made available shortly.

If you would like further information at this stage, please contact Adam Linton within the Nottinghamshire Supporting People team on 0115 8783515.

Yours faithfully

Ruth Rigby
Service Head, Strategic Housing & Supporting People