

supporting **people** partnership

**in Nottinghamshire**

**management  
information  
report**

**March 07**

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Your comments on this report are welcome. Please email the address below with any feedback or if you require this report in other formats. You can also find a copy of this report on our website.

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# 1 Summary

- a) New performance targets and will take effect from April 2007. These targets are more challenging than the current targets therefore reporting performance against targets will show a greater degree of under-performing.
  
- b) In general performance against KPI 1 has remained steady although there are still some issues with data integrity which may bring the overall performance down. This will be rectified by the report. Performance on KPI 2 has dropped by nearly 6% since the last quarter. Investigation is underway to address this.
  
- c) The most significant areas of under-performance shown in the performance graphs is caused mainly by specific circumstances in individual services which make up all or a significant proportion of the county service for that client group.
  
- d) There are still a number of providers who are assessed at Level D in the QAF. Action plans are in place to bring these scores up to a C.
  
- e) There has been a significant drop in the number of service users from Nottingham moving into Nottinghamshire SP services with the number of service users reducing by almost 30%.
  
- f) The number of new service users from black and ethnic minorities is 2.7%. This is slightly lower than the pervious report. The overall population is 2.6% as per the 2001 Census.
  
- g) There is an anticipated under spend for 2006/2007 of approximately £2.9M. This is due to savings made through contract negotiations following the reviews. It is expected that planned investments will reduce this under spend in future.

## 2 Introduction

This report is produced every three months by the Supporting People Team and is presented to the Commissioning Body, Core Strategy Development Group and is published on our website. Data is taken from a number of different sources including the quarterly performance workbooks completed by providers, the reviews, validations visits, referrals logging reports, client record forms and our own internal databases and payments systems.

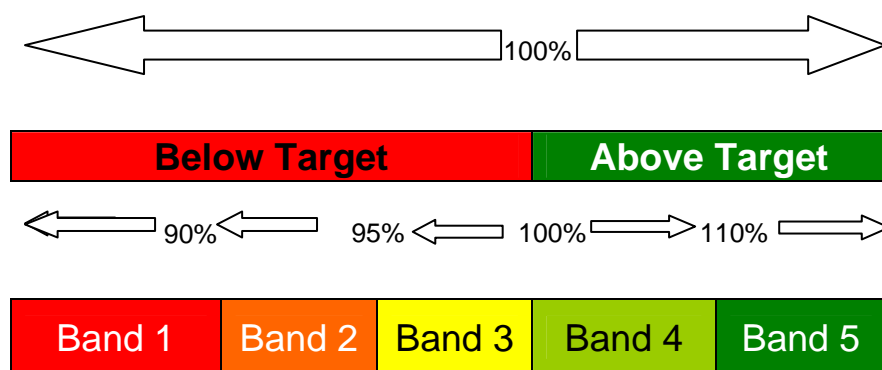
The period the information relates to varies between reports but is indicated in each case.

### 2.1 Colour Coding results

This report introduces a new banding tool to make some of the graphs easier to analyse. It colour codes results in terms of whether they meet targets set or not.

In circumstances where we can measure any differences from the target we can colour code the results further measuring the difference within certain ranges. Where appropriate we are colour coding as many of the graphs as possible. See figure below for further explanation.

#### Index Ranges



The index values are Actual/Target.

- e.g. Actual = 40, Target = 50
- Index =  $40/50 = 0.8$  or 80%

These will be used in areas such as Measuring Performance and Measuring Quality.

## 2.2 Changes since the last report

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4.11 Feedback from the DCLG on Performance Indicators Regionally **\*changed\*** 24

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A summary of direction of travel has been added to the report.

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## 2.3 Key for Section 4.11

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Abbreviations	Service User Groups
AP	Alcohol Problems
FE	Frail Elderly
Gen	Generic
HF/Families HP	Homeless Families
DRUG	Drug Problems
DA	Drug and Alcohol Misuse
HP	Homeless People with Support Needs
Off	Offenders or Those at Risk of Offending
OP with MH/DM	Older People with Mental Health Problems or Dementia
OP	Older People with Support Needs
PD/SI	People with a Physical Disability/Sensory Impairment
LD	Learning Disabilities
MH	Mental Health Needs
Men Dis Off	Mentally Disordered Offenders
Ref	Refugees
RS	Rough Sleepers
SH/Single HP	Single Homeless People
TP	Teenage Parents
Trav/T	Travellers
DV	Women at Risk of Domestic Violence
YP	Young People at Risk
YPLC	Young People Leaving Care

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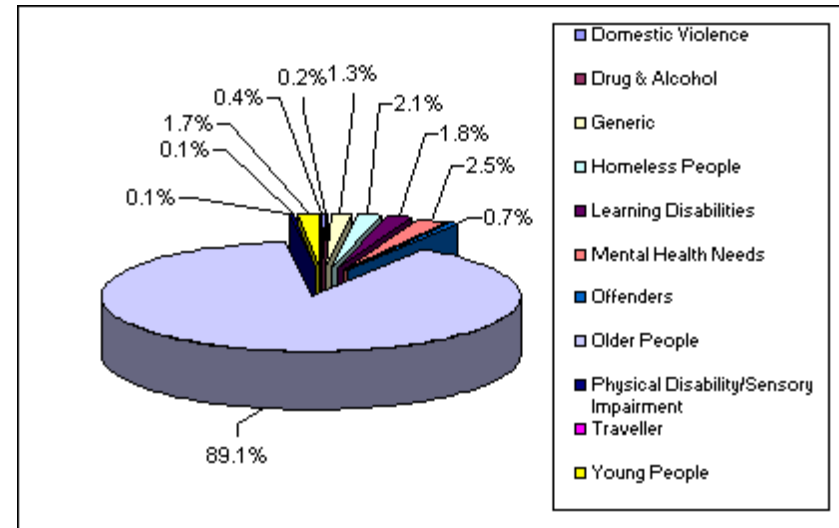
# 3 Overview of Providers and Services

This is a snapshot taken quarterly from our local database.

## Overview of Providers and Services

### 3.1 Number of Household Units by Primary Service User Group as at 21st February 2007

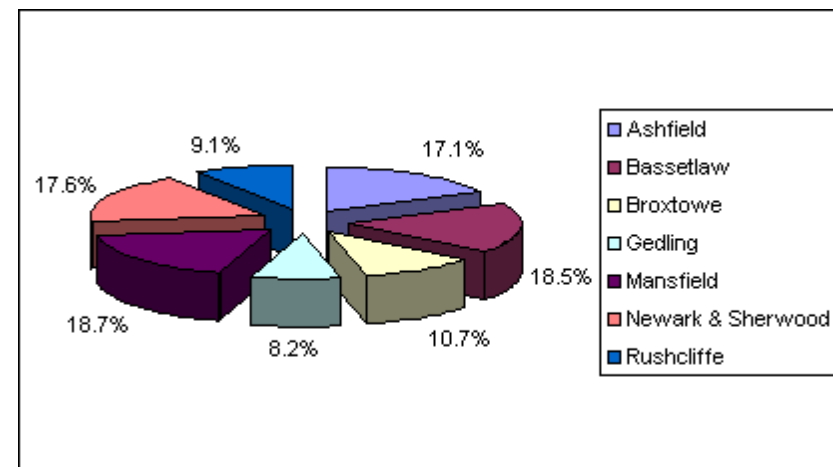
Primary User Group	Accomm Service	Floating Service	Total No.	As % of Grand Total
Domestic Violence	40	31	71	0.4%
Drug & Alcohol	11	33	44	0.2%
Generic	0	251	251	1.3%
Homeless People	124	267	391	2.1%
Learning Disabilities	206	140	346	1.8%
Mental Health Needs	163	307	470	2.5%
Offenders	95	33	128	0.7%
Older People	10073	6829	16902	89.1%
Physical Disability/Sensory Impairment	24	1	25	0.1%
Travellers	0	15	15	0.1%
Young People	234	89	323	1.7%
<b>Grand Total</b>	<b>10970</b>	<b>7996</b>	<b>18966</b>	<b>100.0%</b>



NB. Floating support figure for Older People includes HIA and community alarm services.

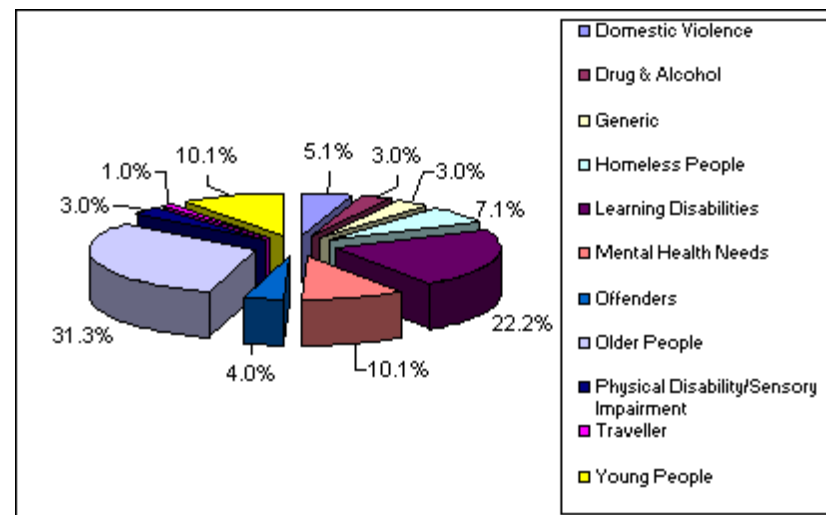
### 3.2 Number of Household Units by District as at 21st February 2007

District	Total No.	As % of Grand Total
Ashfield	3252	17.1%
Bassetlaw	3515	18.5%
Broxtowe	2034	10.7%
Gedling	1553	8.2%
Mansfield	3540	18.7%
Newark & Sherwood	3347	17.6%
Rushcliffe	1725	9.1%
<b>Grand Total</b>	<b>18966</b>	<b>100.0%</b>



### 3.3 Number of Providers by Primary Service User Group as at 21st February 2007

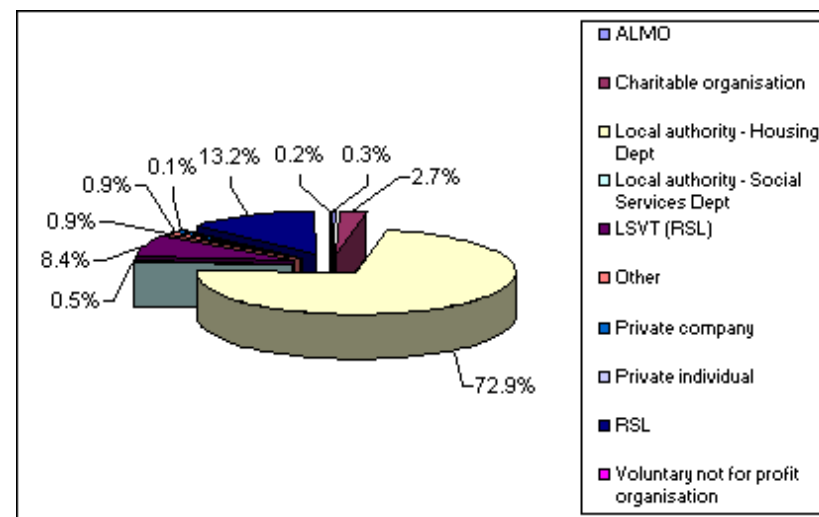
Primary User Group	Total No.	As % of Grand Total
Domestic Violence	5	5.1%
Drug & Alcohol	3	3.0%
Generic	3	3.0%
Homeless People	7	7.1%
Learning Disabilities	22	22.2%
Mental Health Needs	10	10.1%
Offenders	4	4.0%
Older People	31	31.3%
Physical Disability/Sensory Impairment	3	3.0%
Travellers	1	1.0%
Young People	10	10.1%
<b>Grand Total</b>	<b>99</b>	<b>100.0%</b>



NB. Some providers support more than one primary service user group, therefore the sum of above is greater than the actual number of SP providers which is 79.

### 3.4 Number of Providers by Provider Type with Household Unit Count as at 21<sup>st</sup> Feb 2007

	No. of providers	No. of units	As % of Grand Total
ALMO	1	58	0.3%
Charitable organisation	20	506	2.7%
Local authority - Housing Dept	8	13821	72.9%
Local authority - Social Services Dept	5	93	0.5%
LSVT (RSL)	1	1585	8.4%
Other	2	170	0.9%
Private company	5	170	0.9%
Private individual	11	20	0.1%
RSL	24	2496	13.2%
Voluntary not for profit organisation	2	47	0.2%
<b>Grand Total</b>	<b>79</b>	<b>18966</b>	<b>100.0%</b>



The high number of units that sit with Local Authorities reflects the Older People Services managed by these providers.

# 4 Measuring Performance

## 4 Measuring Performance

### 4.1 Introduction

Service performance is measured via DCLG-defined Performance Indicators (PIs). PI data is collected on a quarterly basis, mainly by the Supporting People team. Provision of this information is a provider contractual requirement and this information is provided by the Supporting People team to the DCLG. There are currently two Key Performance Indicators (KPIs) and four Service Performance Indicators (SPIs).

The Nottinghamshire Commissioning Body set targets for provider performance against PIs from April 2004. These targets will be subject to regular revision to ensure continuous service improvement, in line with the Supporting People Strategy. Three PIs, introduced in April 2004, do not have established targets at present; however triggers have been set for all PIs which alert the Supporting People Team to potential service performance issues and result in further enquiries being made by the Team.

All performance targets are currently subject to review following the publishing of national performance data in respect of the two Key Performance Indicators.

The current Performance Indicators and targets are:

Performance Indicator	Target %	Trigger %
KPI 1 Outcomes % of service users establishing and maintaining independence (long term and floating support services)		85%
KPI 2 Outcomes % of planned moves (short term services)		50%
SPI 1 Availability Available units as a % of contracted units (accommodation based services)	98%	
SPI 2 Utilisation Occupied units as a % of contracted units (accommodation based services) Except women's refuges and direct access hostels	95% 90%	
SPI 2 Utilisation Support days provided as a % of the number of contracted support days (floating support services)	98%	
SPI 3 Staffing Actual hours of support provided as a % of the support hours contracted for	95%	
SPI 4 Throughput Percentage of service users moving through (long term services)		Below 105%
SPI 4 Throughput Percentage of service users moving through (short term services)		Above 100%

## **Performance Graphs**

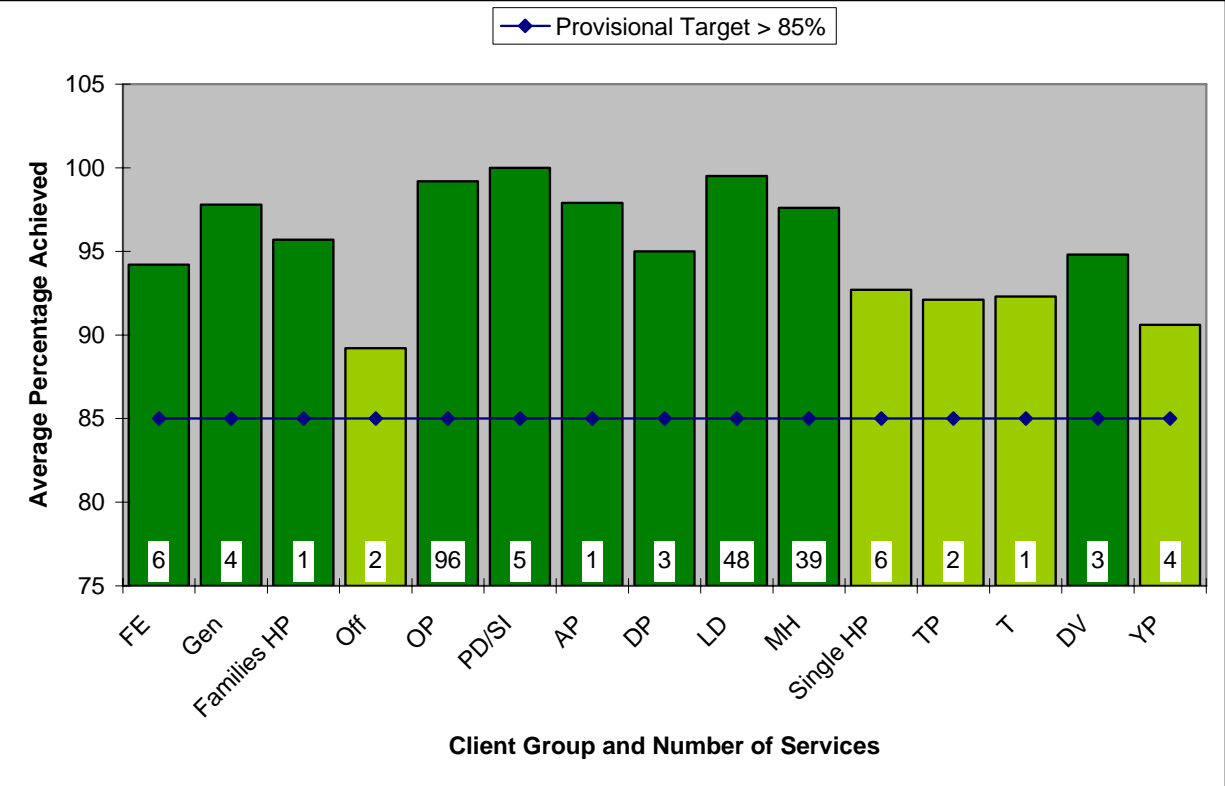
The following graphs show the average performance against each Performance Indicator and target for all services by primary service user group for a full year from 03/10/2005 – 01/10/2006.

It should be noted that there can be considerable variation in performance between services working with the same service user group. Where the service numbers are small, under- or over-achievement by a particular service can significantly skew these averages. For this reason the number of services is shown within each table.

A key to the abbreviations and colour coding is provided on page seven.

4.2 Covers Period 3/10/05 - 1/10/06

KPI 1 - Percentage of service users establishing and maintaining independence  
(includes long-term accommodation and all floating support services)



Comments:

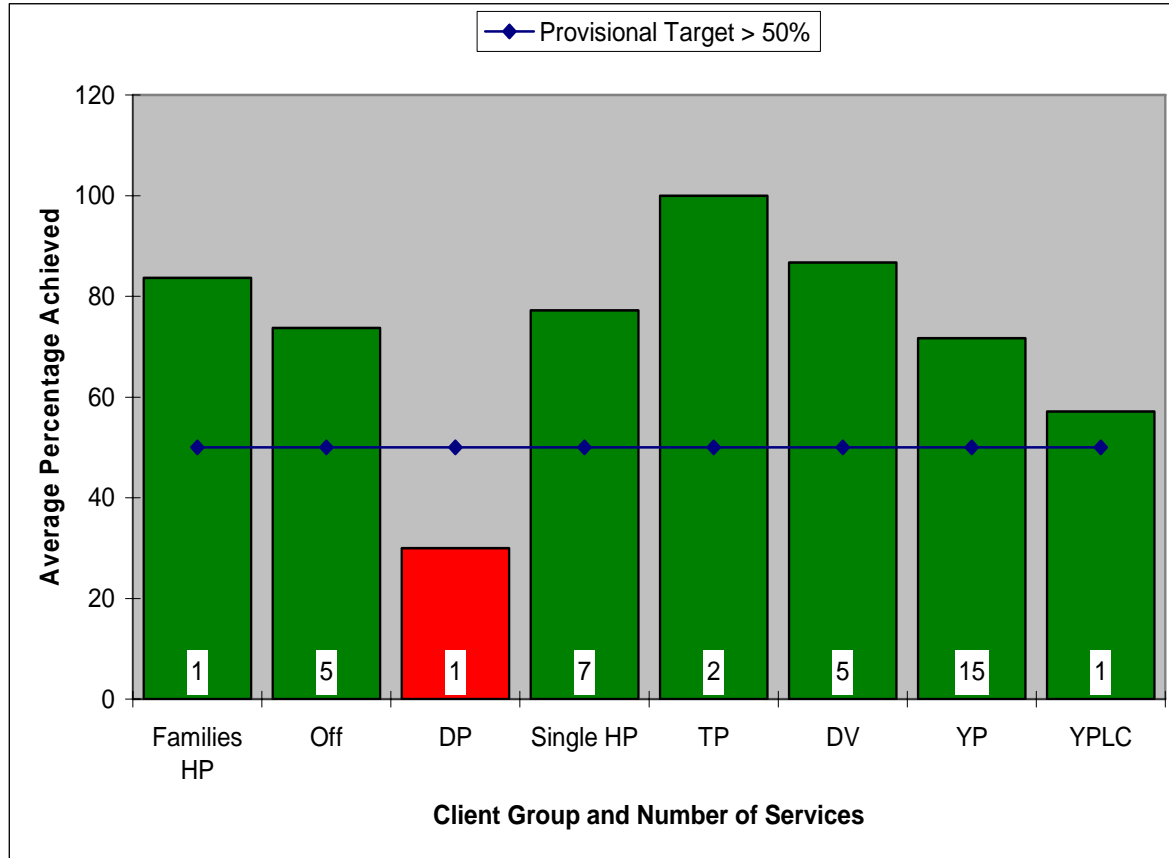
All long-term and floating support services are exceeding the existing target of 85% of service users establishing and maintaining independence.

4.3 Covers Period 3/10/05 - 1/10/06

KPI 2 - Percentage of planned moves  
(short-term accommodation based services)

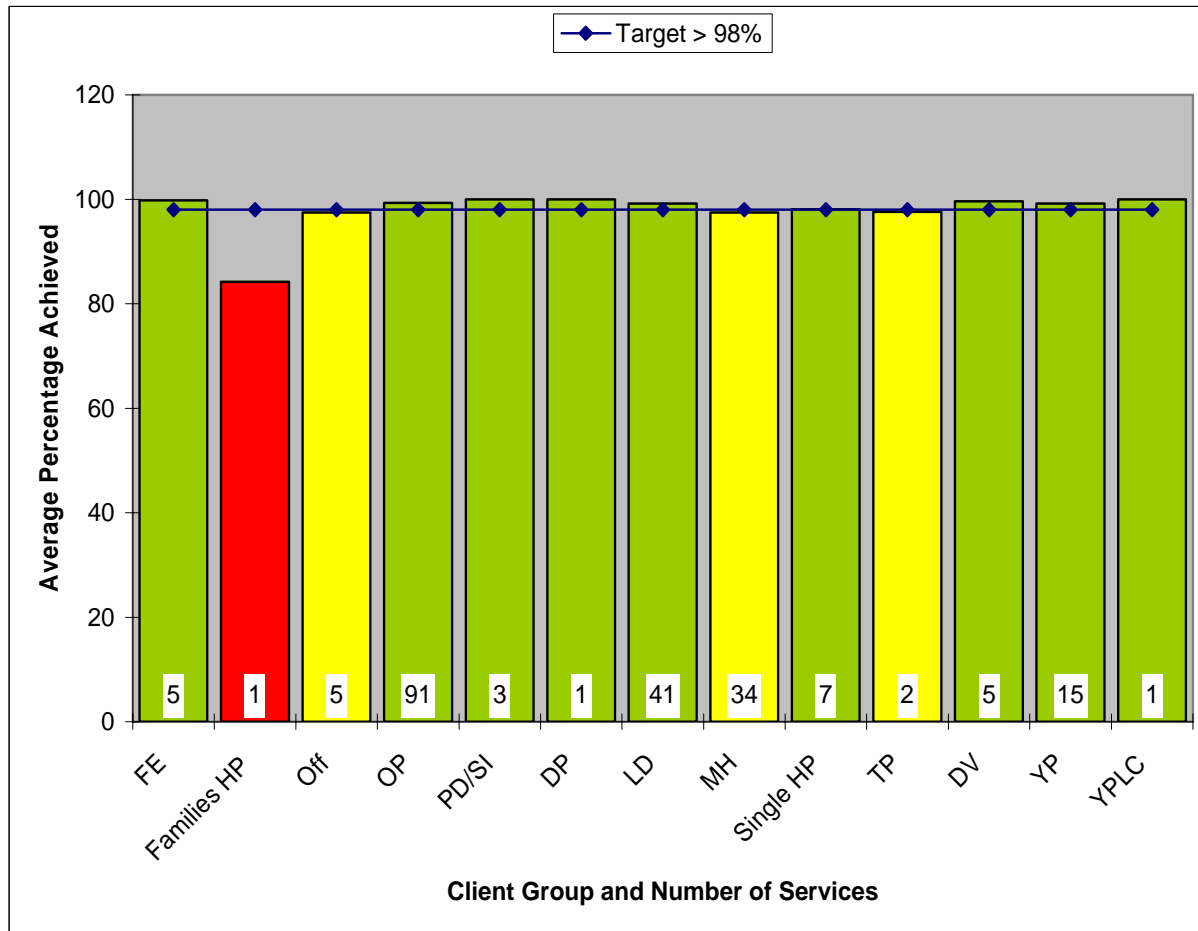
Comments:

There are on-going discussions with the DAAT and treatment provider regarding the county's drug service, which has previous designation as a service of national significance. Talks are also taking place with other authorities with regards to access to the service and associated funding.



4.4 Covers Period 3/10/05 - 1/10/06

SPI 1- Available units as a percentage of contracted units  
(all accommodation based services)



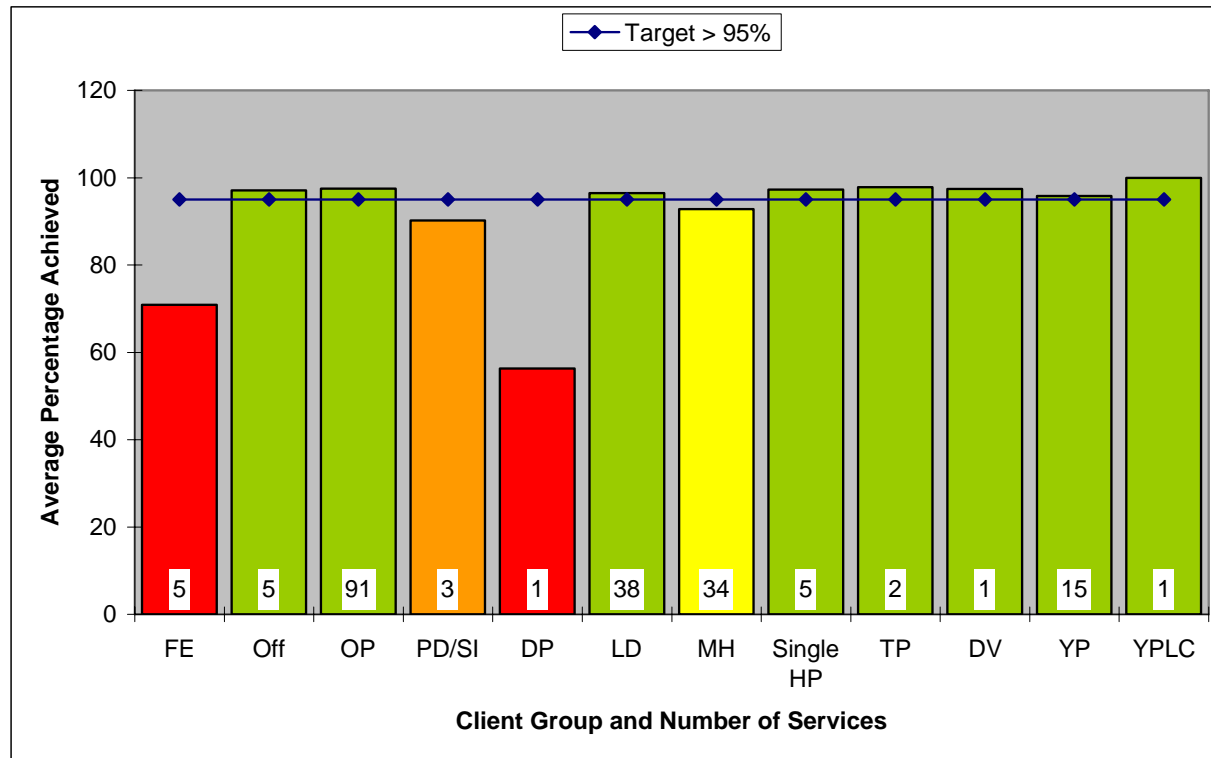
Comments:

The Homeless Families service has recently undergone some refurbishment work, which has resulted in some units being taken out of use for a temporary period.

This is an improvement on the previous quarter.

4.5 Covers Period 3/10/05 - 1/10/06

**SPI 2 - Occupied units as a percentage of available units  
(all accommodation based services excluding women's refuges and direct hostels)**



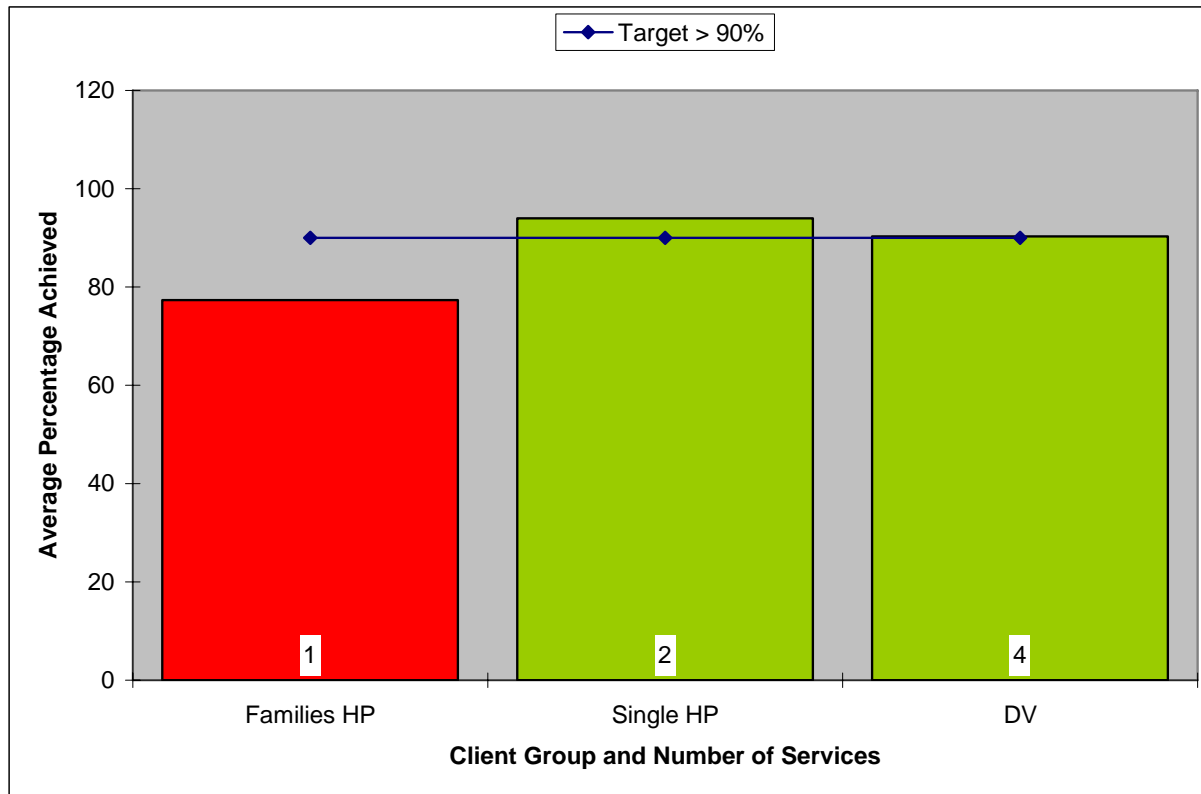
Comments:

As previously identified there are on-going local and regional discussions regarding the future direction of the service for drug users.

The under-performance of the frail elderly services will be looked at as part of the current Older People Services Strategic Review work.

4.6 Covers Period 3/10/05 - 1/10/06

SPI 2 - Occupied units as a percentage of available units  
(Direct access hostels and women's refuges only)



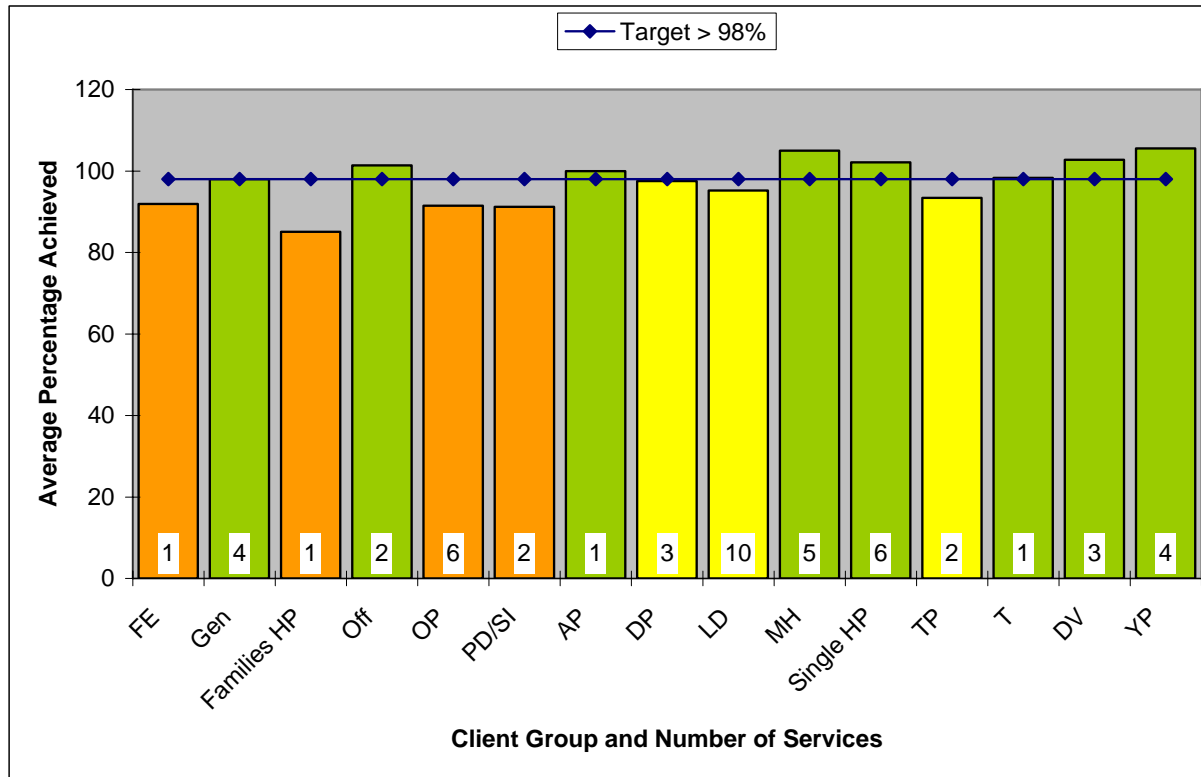
Comments:

The homeless families service has undergone refurbishment works that have impacted on occupancy.

This is an improvement on the previous quarter.

4.7 Covers Period 3/10/05 - 1/10/06

SPI 2 -Support days provided as a percentage of the number of contracted support days  
(all floating support services)



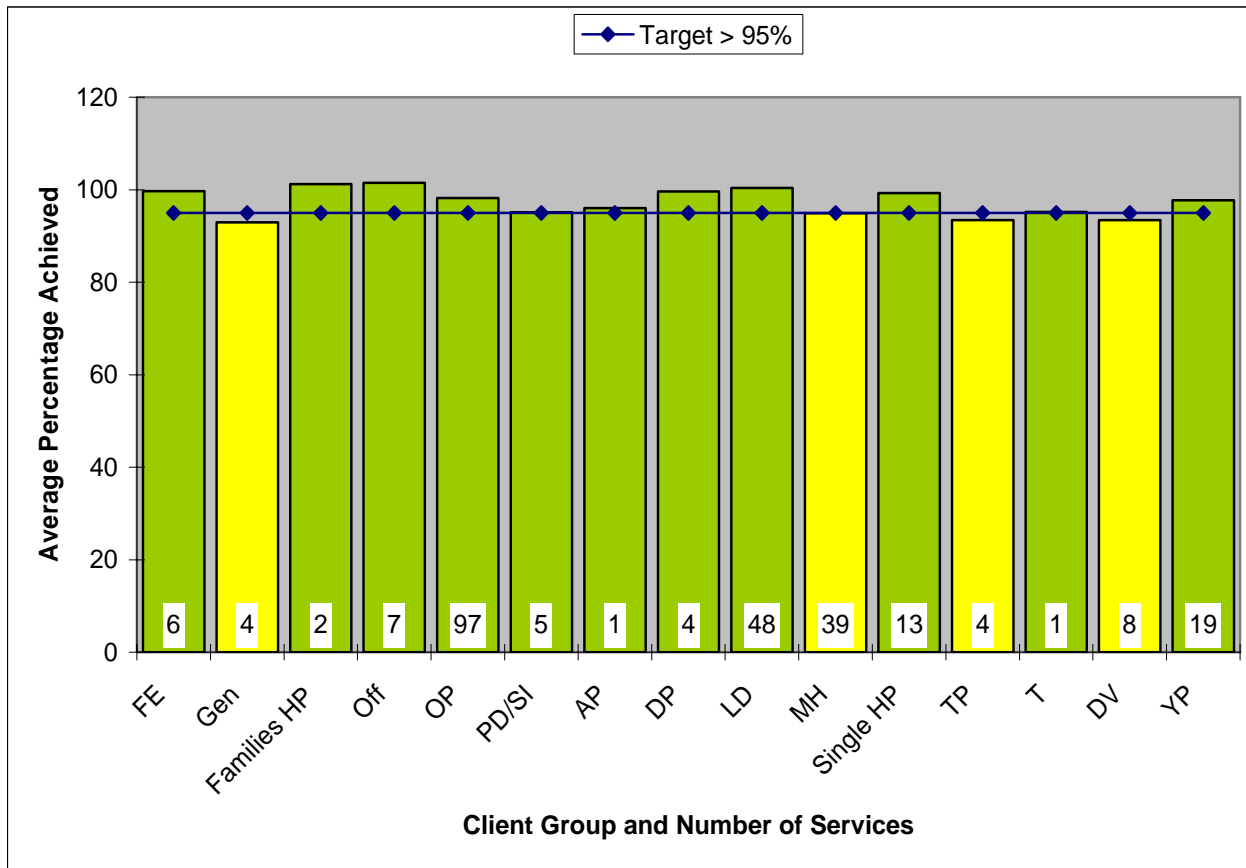
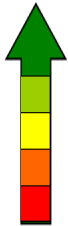
Comments:

Floating support services, which tend to support lower needs service users, do not usually cover for staff absences and this is reflected in the SPI2 performance.

Families HP have been shown separately in this report highlighting it's poor performance but has improved over the last two quarters.

4.8 Covers Period 3/10/05 - 1/10/06

SPI 3 - Actual hours of support provided as a percentage of the support hours contracted for (all services)



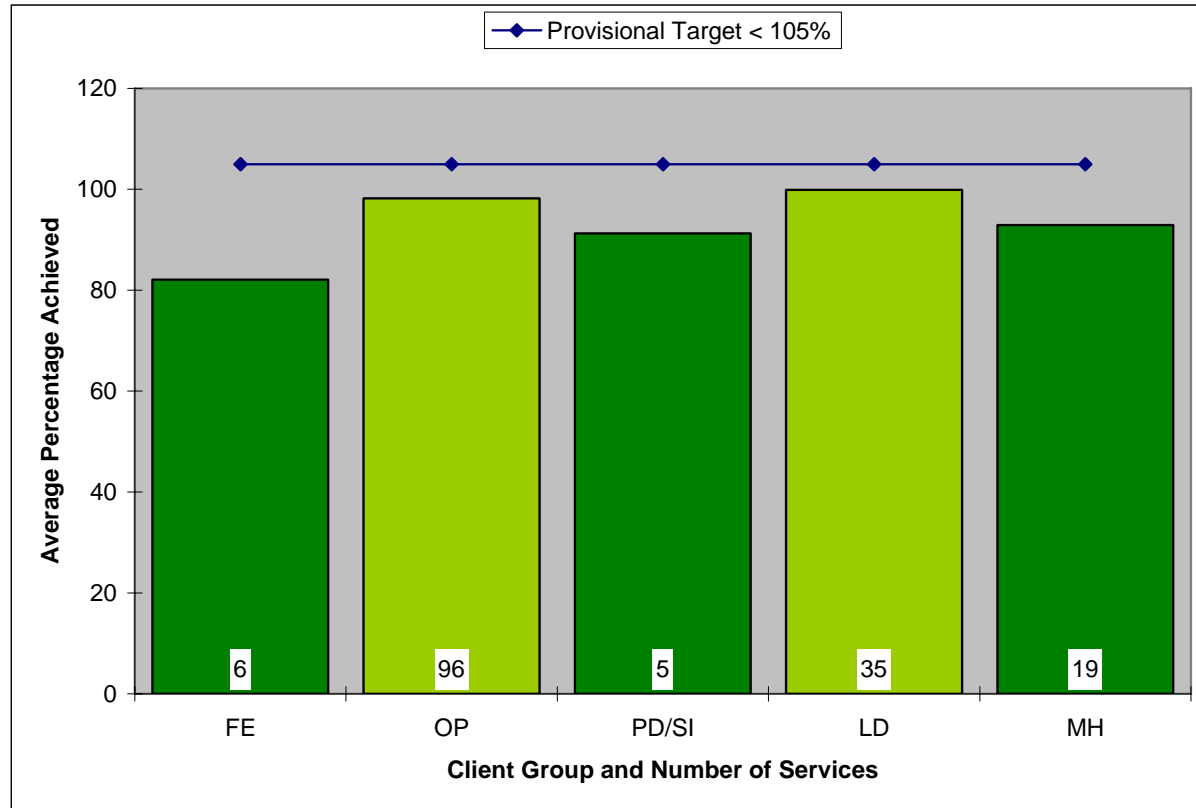
Comments:

There has generally been an improvement in this area over the last quarter.

There has been some reduction in performance of the generic services.

4.9 Covers Period 3/10/05 - 1/10/06

SPI 4 - Throughput percentage  
(long-term services only)



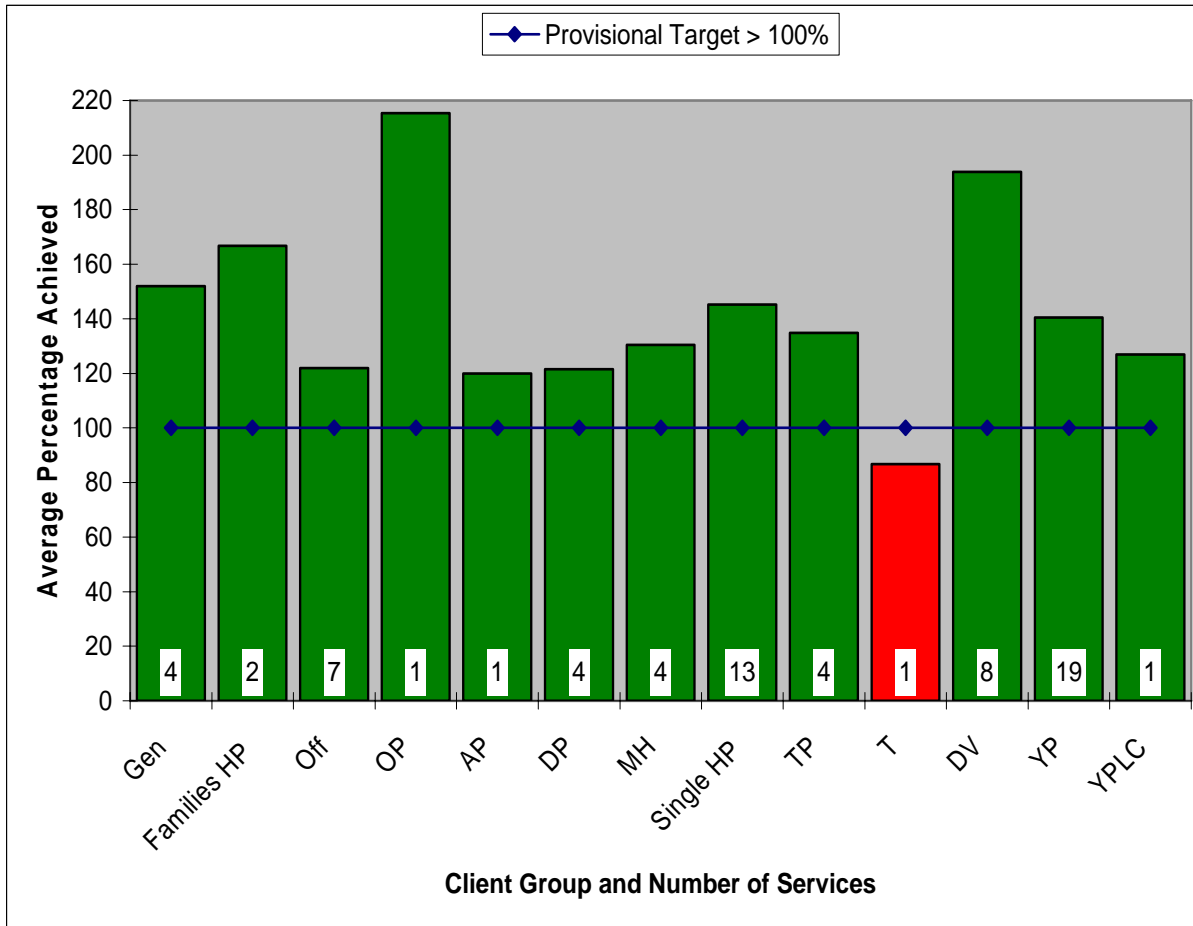
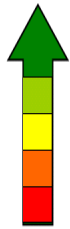
Comments:

Performance in al services exceeds the current target.



4.10 Covers Period 3/10/05 - 1/10/06

SPI 4 - Throughput percentage  
(short-term services only)



Comments:

A reduction in the caseload of the gypsy and traveller service was negotiated for one quarter in order to enable the worker to focus on an agreed piece of capacity-building work. This is reflected in the service's reported performance. Their overall performance has improved in the last quarter.

## 4.11 Feedback from the DCLG on Performance Indicators Regionally

The table below shows the performance of key Performance Indicators for 01 April 2006 – 30 June 2006

<b>KPI 1 – Establishing and Maintaining Independence.</b>																						
Administering Authority Name	FE	Gen	HF	Men Dis Off	Off	OP with MH/DM	OP*	PD/SI	AP	Drug	HIV/Aids	LD	MH	Ref	RS	SH	TP	Trav	DV	YP	YPLC	See key page 7
<b>Regional Average</b>	<b>97.4%</b>	<b>95.6%</b>	<b>93.0%</b>	<b>100.0%</b>	<b>87.9%</b>	..	<b>99.0%</b>	<b>99.4%</b>	<b>98.1%</b>	<b>96.5%</b>	..	<b>99.0%</b>	<b>98.3%</b>	<b>96.2%</b>	..	<b>93.4%</b>	<b>91.7%</b>	<b>88.0%</b>	<b>92.2%</b>	<b>89.2%</b>	<b>100.0%</b>	<b>98.6%</b>
Derby	..	95.5%	..	100.0%	96.2%	..	98.3%	100.0%	..	93.1%	..	99.1%	97.3%	100.0%	..	100.0%	99.0%	..	100.0%	96.8%	..	98.2%
Leicester	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Nottingham	94.0%	92.2%	90.4%	..	86.6%	..	98.4%	100.0%	100.0%	100.0%	..	99.4%	96.6%	94.9%	..	93.5%	88.6%	82.4%	93.1%	100.0%	100.0%	97.0%
Rutland	..	..	..	..	100.0%	..	99.3%	..	..	..	..	..	..	..	..	..	..	..	..	91.7%	..	98.8%
Derbyshire	98.8%	95.3%	100.0%	..	89.7%	..	99.1%	94.4%	..	100.0%	..	99.2%	99.4%	..	..	100.0%	95.5%	..	100.0%	79.5%	..	98.9%
Leicestershire	99.1%	93.1%	..	..	86.8%	..	98.5%	100.0%	..	80.0%	..	100.0%	99.1%	100.0%	..	83.3%	94.7%	..	..	100.0%	..	98.0%
Lincolnshire	..	95.8%	..	..	..	..	98.7%	100.0%	..	..	..	100.0%	98.8%	..	..	96.8%	..	..	80.4%	90.9%	..	98.1%
Northamptonshire	97.1%	96.1%	100.0%	..	..	..	98.9%	100.0%	100.0%	..	..	94.6%	97.9%	..	..	100.0%	..	..	100.0%	100.0%	..	98.8%
Nottinghamshire	95.9%	98.0%	83.3%	..	84.4%	..	99.2%	100.0%	90.9%	96.3%	..	99.7%	98.9%	..	..	92.8%	82.9%	100.0%	95.0%	82.7%	..	99.0%
<p>1 Around half of the Nottinghamshire FE services under-perform in relation to regional performance.</p> <p>2 Our three floating support services for Drug Users perform well against the regional average with 100% maintaining independence.</p> <p>3 *The way the figure has been calculated overstates our performance by up to 0.5%. This will be amended over the coming months.</p>																						
<b>KPI 2 – Planned Moves</b>																						
Administering Authority Name	FE	Gen	HF	Men Dis Off	Off	OP with MH/DM	OP	PD/SI	AP	Drug	HIV/Aids	LD	MH	Ref	RS	SH	TP	Trav	DV	YP	YPLC	See key page 7
<b>Regional Average</b>	..	..	<b>92.8%</b>	<b>50.0%</b>	<b>51.4%</b>	..	..	..	<b>49.0%</b>	<b>42.9%</b>	..	..	<b>76.5%</b>	<b>47.2%</b>	<b>58.3%</b>	<b>69.9%</b>	<b>70.0%</b>	..	<b>81.2%</b>	<b>83.3%</b>	..	<b>73.8%</b>
Derby	..	..	..	..	50.0%	..	..	..	25.0%	..	..	..	76.5%	..	58.3%	43.3%	..	..	88.6%	68.8%	..	55.2%
Leicester	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..
Nottingham	..	..	96.9%	50.0%	42.3%	..	..	..	52.6%	55.0%	..	..	50.0%	..	..	45.8%	57.1%	..	68.9%	60.9%	..	55.9%
Rutland	..	..	..	..	75.0%	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	..	75.0%
Derbyshire	..	..	95.5%	..	100.0%	..	..	..	..	..	..	..	75.0%	..	..	88.4%	..	..	85.2%	97.6%	..	91.8%
Leicestershire	..	..	100.0%	..	..	..	..	..	..	..	..	..	0.0%	..	..	57.1%	..	..	100.0%	62.5%	..	75.4%
Lincolnshire	..	..	..	..	..	..	..	..	..	..	..	..	0.0%	47.2%	..	70.8%	..	..	82.4%	63.2%	..	61.9%
Northamptonshire	..	..	81.6%	..	100.0%	..	..	..	44.4%	50.0%	..	..	84.0%	..	..	44.1%	100.0%	..	71.2%	50.0%	..	65.2%
Nottinghamshire	..	..	100.0%	..	85.7%	..	..	..	..	0.0%	..	..	..	..	..	78.7%	100.0%	..	93.6%	50.6%	..	69.9%
<p>1 Action is being taken in respect of the one Drug service which is performing poorly. The generally low achievement reflects the chaotic nature of the client group and departures to specialist services or back through the Criminal Justice System.</p> <p>2 There has been significant improvement within Offender services which has shown an increase in performance of 30% since the last quarter.</p>																						

### 4.11 Feedback from the DCLG on Performance Indicators over time

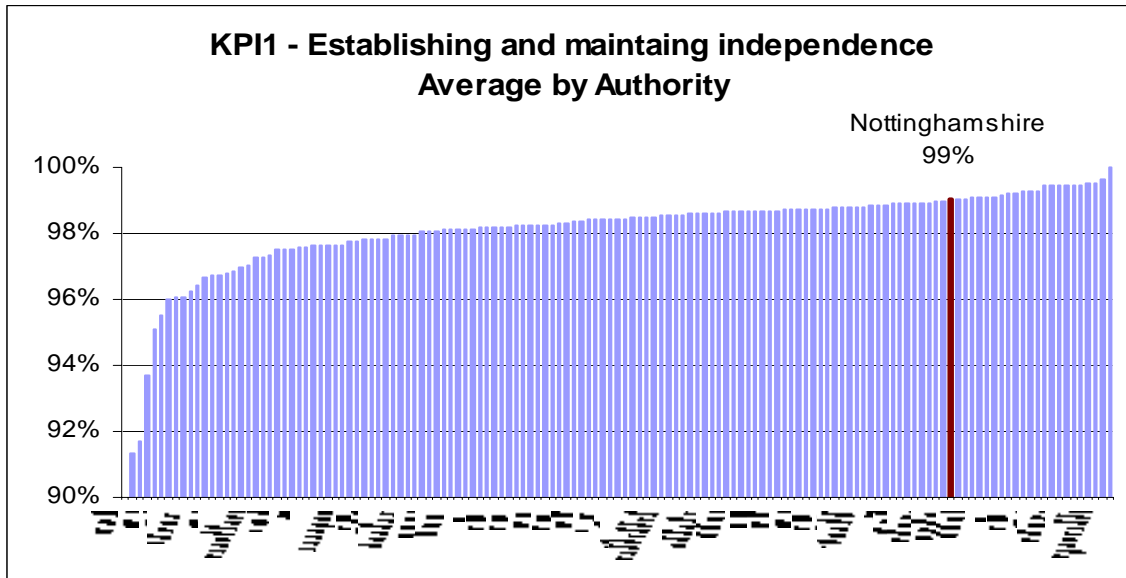
Note that the direction of travel is based on the changes since the previous quarter. These figures are collected by the DCLG on a quarterly basis from every SP Team.

Quarter	FE	Gen	HF	Men Dis Off	Off	OP with MH/DM	OP	PD/SI	AP	Drug	HIV/AIDS	LD	MH	Ref	RS	SH	TP	Trav	DV	YP	YPLC	Total KPI 1 %
<b>KPI 1</b>																						
Sept 05 - Dec 05	97.2%	97.2%	100.0%	..	91.7%	..	99.1%	100.0%	..	88.9%	..	100.0%	98.6%	..	..	88.1%	92.1%	100.0%	90.0%	97.2%	..	98.2%
Jan 06-March 06	94.6%	97.6%	..	..	90.2%	..	99.2%	100.0%	..	100.0%	..	99.2%	98.1%	..	..	92.7%	96.0%	100.0%	98.3%	93.3%	..	99.0%
April 06 - June 06	95.9%	98.0%	83.3%	..	84.4%	..	99.2%	100.0%	90.9%	96.3%	..	99.7%	98.9%	..	..	92.8%	82.9%	100.0%	95.0%	82.7%	..	99.0%
Direction of Travel	↓	↑	↓		↓		→	→	→	↓		↑	↑			↑	↓	→	↓	↓		→
<b>KPI 2</b>																						Total KPI 2 %
Sept 05 - Dec 05	..	..	..	..	46.7%	..	..	..	..	100.0%	..	..	..	..	..	78.2%	100.0%	..	79.6%	74.0%	..	77.2%
Jan 06-March 06	..	..	73.3%	..	55.6%	..	..	..	..	40.0%	..	..	..	..	..	81.2%	100.0%	..	91.4%	69.2%	66.7%	75.7%
April 06 - June 06	..	..	100.0%	..	85.7%	..	..	..	..	0.0%	..	..	..	..	..	78.7%	100.0%	..	93.6%	50.6%	..	69.9%
Direction of Travel			↑		↑					↓						↓	→		↑	↓		↓

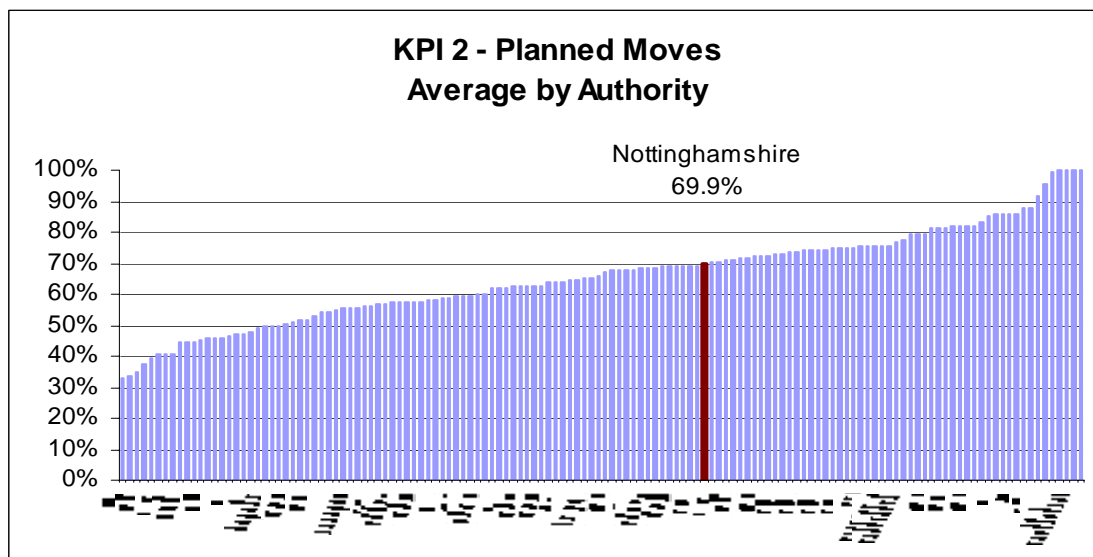
## 4.12 Feedback from the DCLG on Performance Indicators Nationally

Every quarter the DCLG collects information from all 150 Supporting People Administering Authorities nationally including key performance indicator data. The following information covers the period for 01 April 2006 to 30 June 2006.

The following graphs show where Nottinghamshire sits in relation to all the other authorities. Each vertical blue line represents a different Local Authority.



KPI1 - The current measurement overstates Nottinghamshire's performance by around 0.5%. Similar inaccuracies may occur within other authorities' measures and has occurred as a result of the method of calculation. Steps are being taken to amend the way our information is recorded. The results of these corrections will be evident in the next report.



KPI2 is currently the subject of some work in Nottinghamshire looking at accuracy of recording and barriers to move-on accommodation. New targets have been set for the next financial year to improve performance.

### 4.13 Service User Outcomes Long term and Floating Support Services

This information is collected from providers on a quarterly basis and records data about service users ending services and length of stay information. The report covers information from 01 April 2005 to 31<sup>st</sup> March 2006. Full year performance will be reported for 2006/2007 in the September report.

Service users who have left during the year	Long term		Floating Support	
Completed programme of support & no longer needs service	43	2.5%	1330	71.5%
Moved on from accommodation based service to independent housing (with/without support)	116	6.7%	63	3.4%
Moved to sheltered accommodation	592	34.0%	18	1.0%
Moved to long term supported housing	59	3.4%	24	1.3%
Died	489	28.1%	132	7.1%
Committed suicide	0	0.0%	2	0.1%
Placed in custody	1	0.1%	16	0.9%
Long stay hospital/hospice	4	0.2%	7	0.4%
Acute psychiatric hospital	7	0.4%	1	0.1%
Moved into a care home	158	9.1%	8	0.4%
Moved into a nursing care home	168	9.6%	71	3.8%
Moved into short term supported housing	6	0.3%	11	0.6%
Unknown	99	5.7%	178	9.6%
<b>Total</b>	<b>1742</b>	<b>100%</b>	<b>1861</b>	<b>100%</b>
Evicted (% shown as total of people moving)	2	0.1%	4	0.2%
Abandoned (% shown as total of people moving)	7	0.4%	17	1.0%

## 4.14 Service User Outcomes Short Term Services

This information is collected from providers on a quarterly basis and records data about service users ending services and length of stay information. The report covers information for 01 April 2005 to 31<sup>st</sup> March 2006. Full year performance will be reported for 2006/2007 in the September report.

### Service users who have left during the year

Staying with friends	92	8.6%
Staying with family members	152	14.1%
Moved into B&B	13	1.2%
Moved into supported housing	204	19.0%
Moved into sheltered housing	5	0.5%
Moved into a care home	2	0.2%
Owner occupier	11	1.0%
Moved into a private tenancy	70	6.5%
Moved into an RSL (gen needs) property	128	11.9%
Moved into an LA (gen needs) property	185	17.2%
Returned to previous home	51	4.7%
Move into hospital (short term)	0	0.0%
Committed suicide	0	0.0%
Placed into custody	29	2.7%
Sleeping rough	5	0.5%
Long stay hospital/hospice	1	0.1%
Acute psychiatric hosp	10	0.9%
Unknown	118	11.0%
<b>Total</b>	<b>1076</b>	<b>100%</b>
Evicted (% shown as total of people moving)	96	9%
Abandoned (% shown as total of people moving)	97	9%

### Number of users still at the service at end of the year

Length of stay >2 yrs	27	6%
Length of stay 1 - 2 yrs	60	12%
Length of stay < 1yr	396	82%
<b>Total</b>	<b>483</b>	<b>100%</b>

### Number of users who have left during the year

Length of stay >2 yrs	17	2%
Length of stay 1 - 2 yrs	129	12%
Length of stay < 1yr	930	86%
<b>Total</b>	<b>1076</b>	<b>100%</b>

# 5 Measuring Quality

## 5.1 Measuring Quality – Introduction

The quality of each service is self assessed by every provider on an annual basis. The framework used for assessing and validating quality is based on that set by the DCLG. This Quality Assessment Framework (QAF) defines 6 Core Objectives (or, prior to October 2004, 4 objectives) as follows:

- 1.1 Needs and Risk Assessment
- 1.2 Support planning (needs assessment and support planning were a single objective prior to October 2004)
- 1.3 Security, Health and Safety
- 1.4 Protection from abuse
- 1.5 Fair access, diversity and inclusion
- 1.6 Complaints (not assessed before October 2004).

The Levels at which the service may be assessed are:

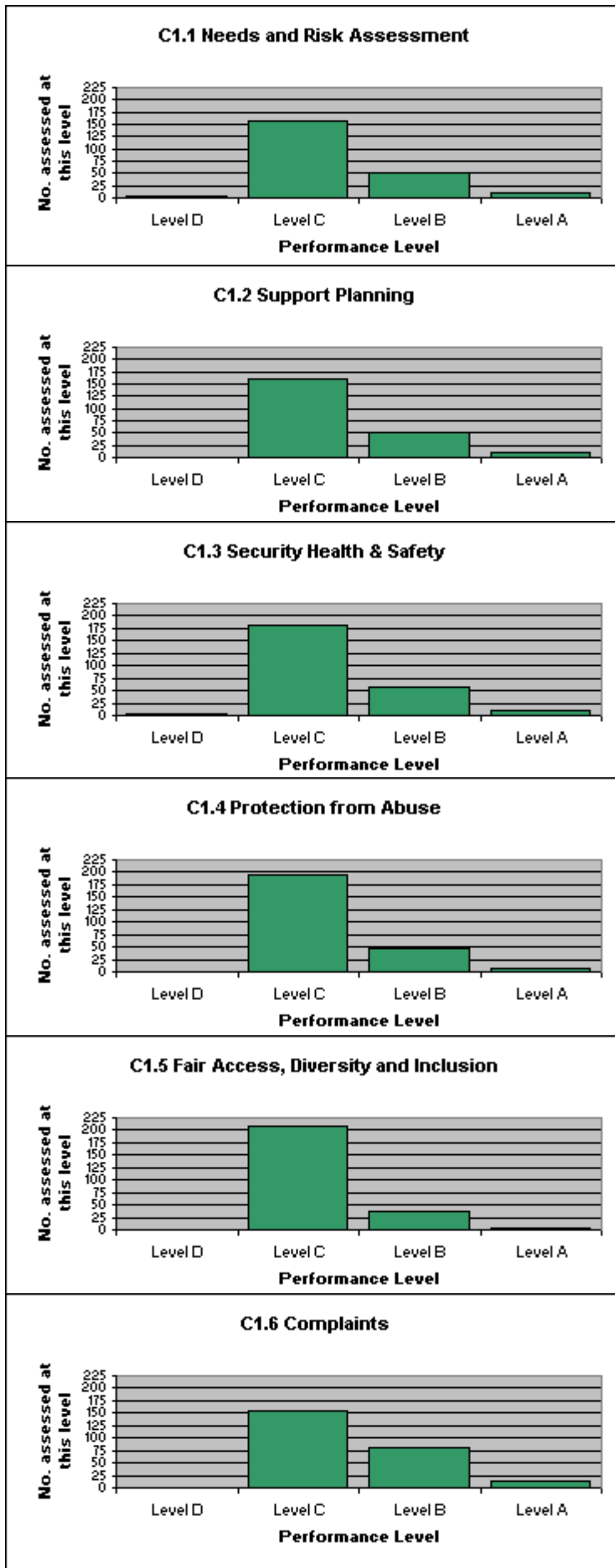
- A – Striving for excellence
- B – Exceeds minimum standards
- C – Achieves minimum standards
- D – Does not reach minimum standards

The provider's self assessment may be validated by the Supporting People team. This validation of a provider's self assessment involves visiting the service, seeking evidence of the provider's self assessed levels considering written policy and procedural documentation, talking to managers, frontline staff and service users.

If the self assessed levels have not been reached the provider is asked to develop an action plan for achieving them and a revalidation visit is undertaken.

In this first round of service reviews most services, bar those for older people, were validated in order to gain knowledge about each service. Validation visits were undertaken following a risk assessment of all services.

## 5.2-5.7 Quality Assessment Framework – Self-Assessment Levels



### Provider Self-Assessments

Providers are asked each March to submit a revised self-assessment of the quality of their services against the 6 core QAF objectives.

These graphs show self-assessed performance as reported in the previous MIR and do not include Home Improvement Agencies, which are not required to self-assess.

### Validation Visits Update

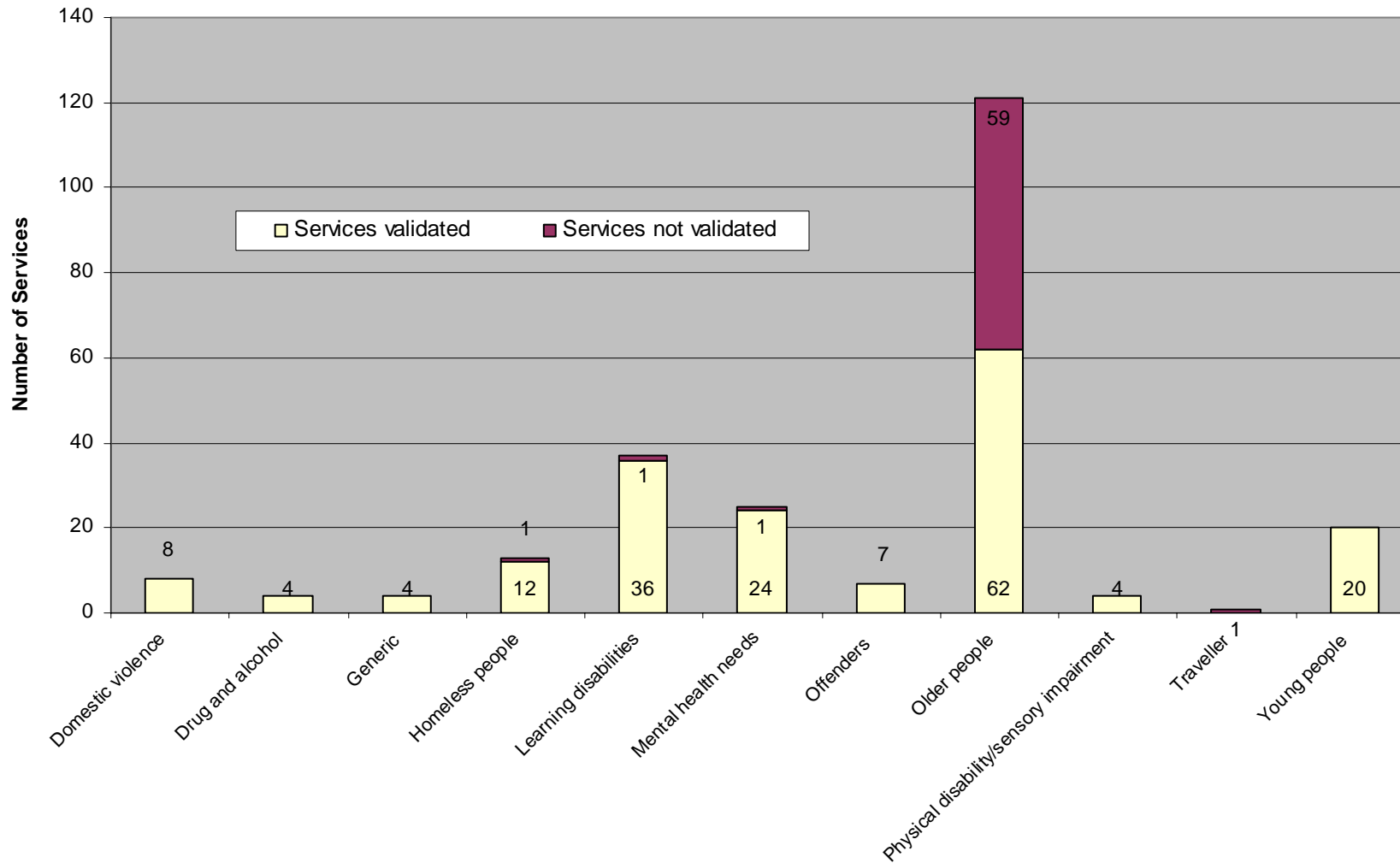
A new gypsy & traveller service validation visit is due to be completed by the end of March 07.

An offenders service with an outstanding review was completed before the end of the 2006.

Revalidation visits to services previously assessed at level D have taken place and services are currently working through actions plans.

59 of the 121 older people's services have been validated this year as part of the older people's strategic review. This work is ongoing.

**5.8 Total number of services by Service User Group, indicating number of services validated/not validated as at 21st Feb 07**



## **6 Service User Profiles**

These reports reflect the profiles of new service users and data is taken from the JCHSR (Joint Council for Housing and Scottish Resource). Each time a new service user commences a service their provider completes a questionnaire with them and the data is collated centrally by the JCHSR. The data is then published.

This only applies to short-term services (stays of two years or less).

### 6.1 Summary of new service users' movements from 1/4/06 – 31/12/06

All data taken from JCSHR data to Qtr 3 2006-2007. Excludes Notts service users moving within Notts.

<b>By Administering Authority</b>	<b>Derby</b>	<b>Derbyshire</b>	<b>Doncaster</b>	<b>Leicester</b>	<b>Leicestershire</b>	<b>Lincolnshire</b>	<b>North East Lincs</b>	<b>Northants</b>	<b>Nottingham</b>	<b>Rotherham</b>	<b>Rutland</b>	<b>Sheffield</b>	<b>Other AA's</b>	<b>Total</b>
<b>People moving into Notts from another AA accessing a Notts SP service</b>	13	27	12	5	0	21	0	3	56	5	0	2	39	<b>183</b>
<b>People moving out of Notts accessing an SP service in another AA</b>	0	36	1	2	0	3	0	4	63	2	0	4	22	<b>137</b>
<b>By Administering Authority and Service User Group</b>	<b>Derby</b>	<b>Derbyshire</b>	<b>Doncaster</b>	<b>Leicester</b>	<b>Leicestershire</b>	<b>Lincolnshire</b>	<b>North East Lincs</b>	<b>Northants</b>	<b>Nottingham</b>	<b>Rotherham</b>	<b>Rutland</b>	<b>Sheffield</b>	<b>Other AA's</b>	<b>Total</b>
<b>Domestic violence (Entering Notts from...)</b>	12	17	8	5	0	16	0	3	34	5	0	1	22	<b>123</b>
<b>Domestic violence (Leaving Notts to...)</b>	0	14	1	2	0	1	0	3	23	2	0	1	14	<b>61</b>
<b>Drug and alcohol (Entering Notts from...)</b>	1	1	0	0	0	1	0	0	1	0	0	1	8	<b>13</b>
<b>Drug and alcohol (Leaving Notts to...)</b>	0	0	0	0	0	0	0	0	5	0	0	0	1	<b>6</b>
<b>Generic (Entering Notts from...)</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Generic (Leaving Notts to...)</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Homeless people or at risk of being homeless (Entering Notts from...)</b>	0	5	2	0	0	0	0	0	9	0	0	0	7	<b>23</b>
<b>Homeless people or at risk of being homeless (Leaving Notts to...)</b>		12	0	0	0	2	0	0	10			1	2	<b>27</b>
<b>Learning disabilities (Entering Notts from...)</b>	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
<b>Learning disabilities (Leaving Notts to...)</b>	0	1	0	0	0	0	0	0	5	0	0	0	0	<b>6</b>
<b>Mental health needs (Entering Notts from...)</b>	0	1	0	0	0	1	0	0	1	0	0	0	0	<b>3</b>
<b>Mental health needs (Leaving Notts to...)</b>	0	2	0	0	0	0	0	1	8	0	0	0	0	<b>11</b>
<b>Offenders (Entering Notts from...)</b>	0	0	0	0	0	0	0	0	3	0	0	0	1	<b>4</b>
<b>Offenders (Leaving Notts to...)</b>	0	0	0	0	0	0	0	0	0	0	0	1	3	<b>4</b>
<b>Older people (Entering Notts from...)</b>	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
<b>Older people (Leaving Notts to...)</b>	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
<b>Physical disability/Sensory impairment (Entering Notts from...)</b>	0	0	0	0	0	0	0	0	1	0	0	0	0	<b>1</b>
<b>Physical disability/Sensory impairment (Leaving Notts to...)</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Traveller (Entering Notts from...)</b>	0	0	0	0	0	1	0	0	0	0	0	0	0	<b>1</b>
<b>Traveller (Leaving Notts to...)</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Young people (Entering Notts from...)</b>	0	3	2	0	0	2	0	0	5	0	0	0	1	<b>13</b>
<b>Young people (Leaving Notts to...)</b>	0	7	0	0	0	0	0	0	11	0	0	1	2	<b>21</b>

## 6.2 Summary of New Service Users from 1/4/06 - 31/12/06, with comparison to Nottinghamshire Population, by Ethnic Origin

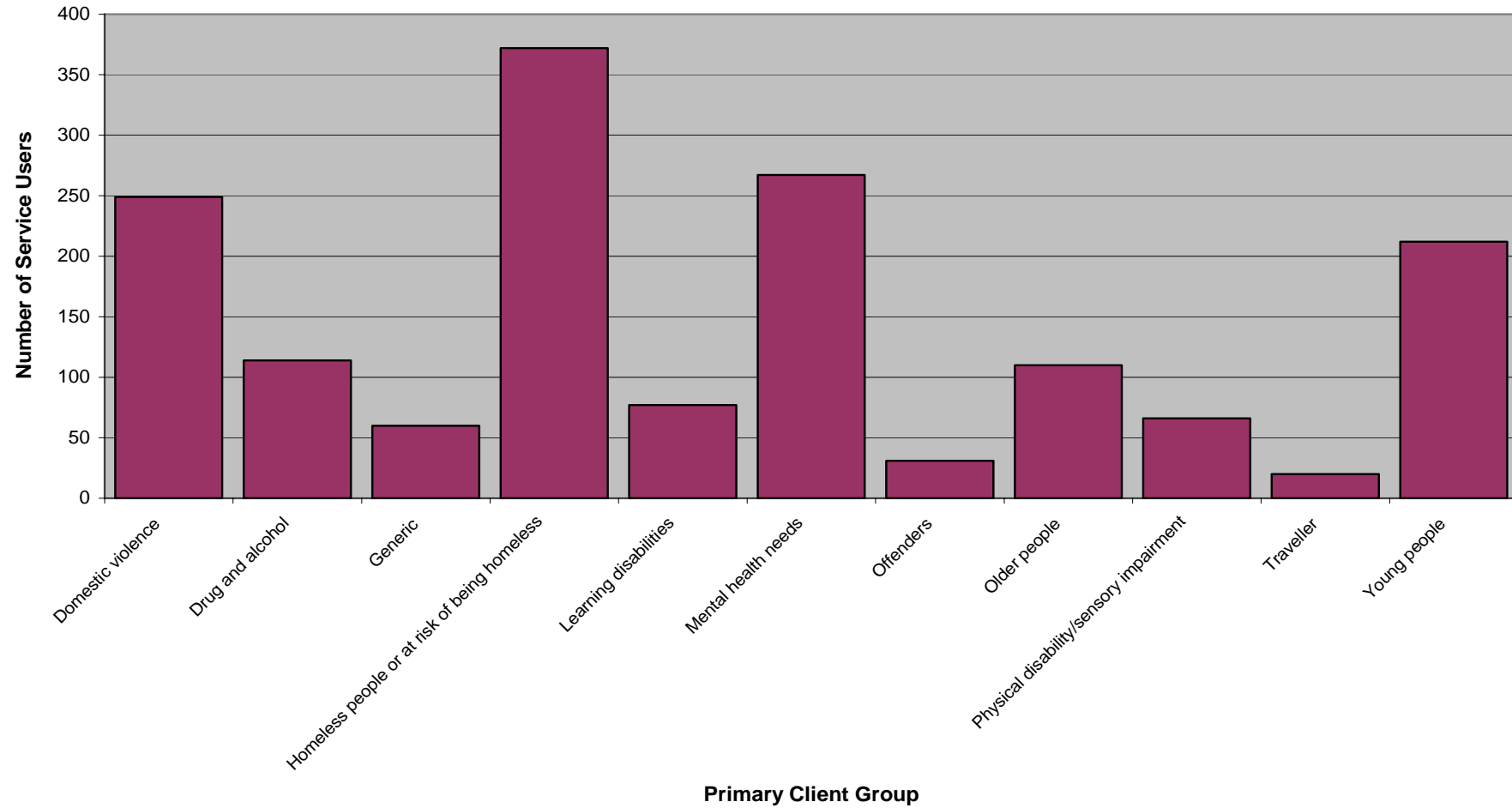
Service Users' Ethnic Origin by Service User Group for Nottinghamshire	White	Mixed	Asian or Asian British	Black/Black British	Chinese	Other Ethnic Group	Refused/not known	Total
Domestic violence	237	3	5	3	0	0	1	249
Drug and alcohol	112	0	0	2	0	0	0	114
Generic	59	0	1	0	0	0	0	60
Homeless people or at risk of being homeless	357	2	5	3	0	1	4	372
Learning disabilities	76	1	0	0	0	0	0	77
Mental health needs	260	2	1	3	0	0	1	267
Offenders	29	1	0	1	0	0	0	31
Older people	109	0	0	1	0	0	0	110
Physical disability/Sensory impairment	64	0	1	1	0	0	0	66
Traveller	19	0	0	0	0	0	1	20
Young people	205	2	0	4	0	0	1	212
<b>Total</b>	<b>1527</b>	<b>11</b>	<b>13</b>	<b>18</b>	<b>0</b>	<b>1</b>	<b>8</b>	<b>1578</b>
Service users by ethnic origin as a percentage of total number of new service users (JCSHR)	96.77%	0.70%	0.82%	1.14%	0.00%	0.06%	0.51%	100.00%

Service Users' Ethnic Origin for Nottinghamshire	White	Mixed	Asian or Asian British	Black/Black British	Chinese	Other Ethnic Group	Refused/not known	Total
Service users by ethnic origin as a percentage of total number of new service users (JCSHR)	96.77%	0.70%	0.82%	1.14%	0.00%	0.06%	0.51%	100%
Percentage of Population in Nottinghamshire by Ethnic Origin	97.40%	0.70%	1.00%	0.40%	0.30%	0.20%	0.00%	100%

All data taken from JCSHR data to Qtr 3 for Year 2006/7, except percentage of population in Nottinghamshire by Ethnic Origin which was taken from KS06, 2001 Census (Notts County Council website)

### 6.3 Summary of New Service Users by Primary Client Group for period 01/04/06 – 31/12/06

The data in this graph is provided by JCSHR from provider completed client record forms. Client groups are specified by the provider upon assessment of the service user's needs.



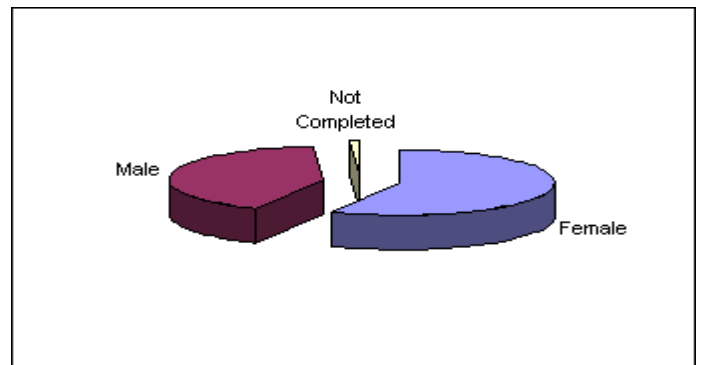
# **7 Referrals to Supporting People Services**

Information relating to referrals is currently collected for short term services and all mental health services.

## 7 Referrals to Supporting People Services

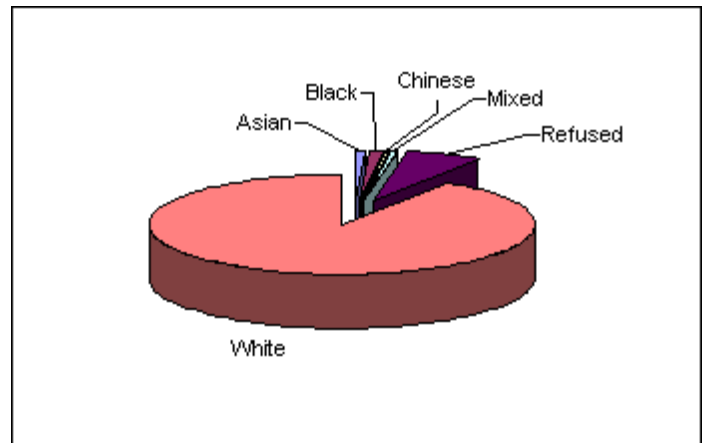
### 7.1 Number of Referrals by Gender (1/4/05 – 31/3/06)

Gender	Total No.	As % of Grand Total
Female	2412	57.2%
Male	1756	41.7%
Not Completed	46	1.1%
<b>Grand Total</b>	<b>4214</b>	<b>100.0%</b>



### 7.2 Number of Referrals by Ethnic Group (1/4/05 – 31/3/06)

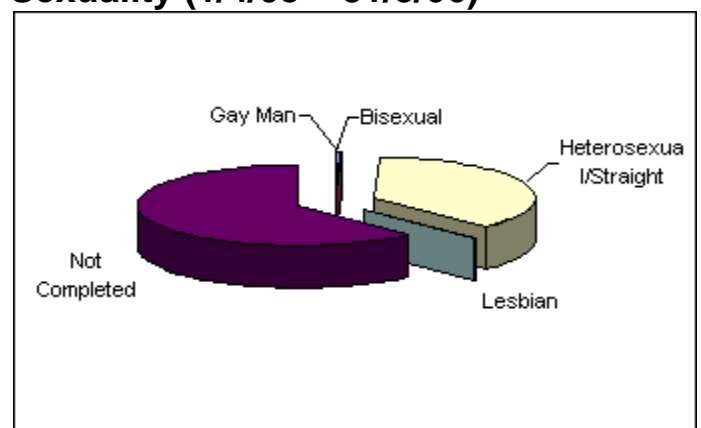
Ethnic Group	Total No.	As % of Grand Total
Asian	34	0.8%
Black	47	1.1%
Chinese	10	0.2%
Mixed	30	0.7%
Refused	265	6.3%
White	3828	90.8%
<b>Grand Total</b>	<b>4214</b>	<b>100.0%</b>



2.8% of referrals were from BME groups compared to 2.6% of the population in Nottinghamshire. 2.75% of service users accessing all services (including older people and learning disability services which are not included in this information) are from BME services.

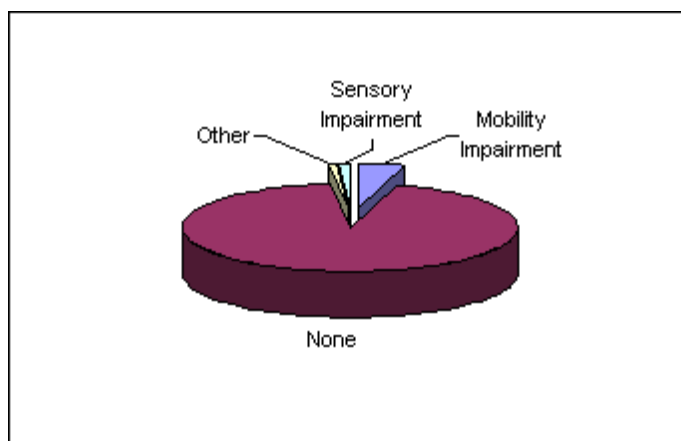
### 7.3 Number of Referrals by Sexuality (1/4/05 – 31/3/06)

Sexuality	Total No.	As % of Grand Total
Bisexual	14	0.3%
Gay Man	8	0.2%
Heterosexual/Straight	1569	37.2%
Lesbian	15	0.4%
Not Completed	2608	61.9%
<b>Grand Total</b>	<b>4214</b>	<b>100.0%</b>



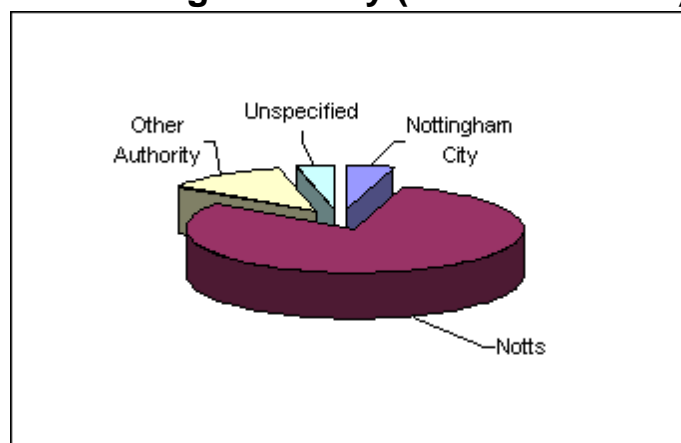
## 7.4 Number of Referrals by type of Disability (1/4/05 – 31/3/06)

Type of Disability	Total No.	As % of Grand Total
Mobility Impairment	182	4.3%
None	3954	93.8%
Other	37	0.9%
Sensory Impairment	41	1.0%
<b>Grand Total</b>	<b>4214</b>	<b>100.0%</b>



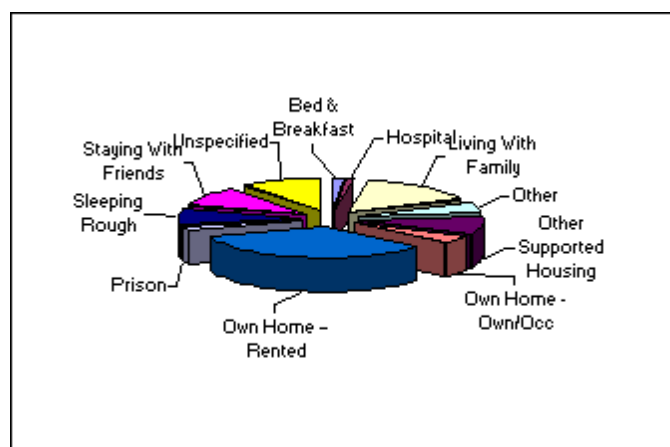
## 7.5 Number of Referrals by Administering Authority (1/4/05 – 31/3/06)

Geographical Area	Total No.	As % of Grand Total
Nottingham City	191	4.5%
Notts	3384	80.3%
Other Authority	491	11.7%
Unspecified	148	3.5%
<b>Grand Total</b>	<b>4214</b>	<b>100.0%</b>



## 7.6 Number of Referrals by Previous Address (1/4/05 – 31/3/06)

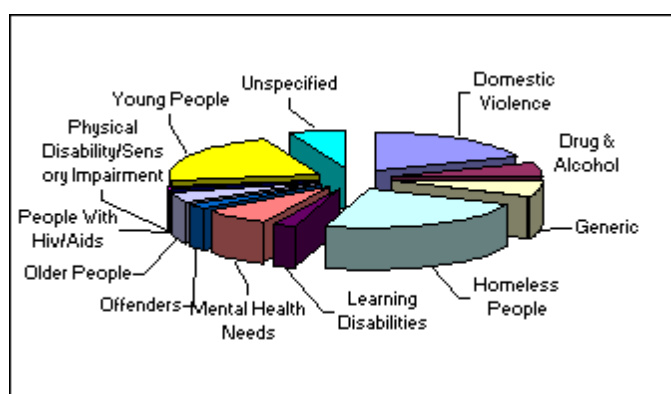
Previous address	Total No.	As % of Grand Total
Bed & Breakfast	63	1.5%
Hospital	42	1.0%
Living With Family	671	15.9%
Other	192	4.6%
Other Supported Housing	384	9.1%
Own Home - Own/Occ	188	4.5%
Own Home – Rented	1378	32.7%
Prison	128	3.0%
Sleeping Rough	318	7.5%
Staying With Friends	403	9.6%
Unspecified	447	10.6%
<b>Grand Total</b>	<b>4214</b>	<b>100.0%</b>



By far the largest group of people referred show as having their own tenancy. While this will include some people who have lost their tenancy the majority of people are likely to be being referred to floating support services which will assist them to keep this tenancy.

## 7.7 Number of Referrals by Client Group (1/4/05 – 31/3/06)

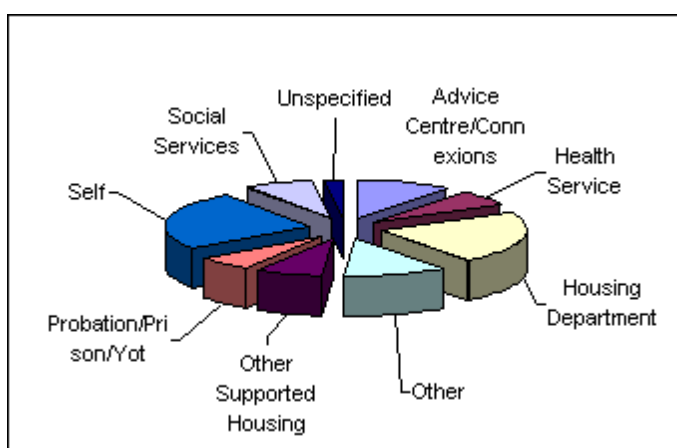
Client Group	Total No.	As % of Grand Total
Domestic Violence	802	19.0%
Drug & Alcohol	257	6.1%
Generic	283	6.7%
Homeless People	961	22.8%
Learning Disabilities	114	2.7%
Mental Health Needs	294	7.0%
Offenders	114	2.7%
Older People	173	4.1%
People With Hiv/Aids	2	0.0%
Physical Disability/Sensory Impairment	57	1.4%
Young People	898	21.3%
Unspecified	259	6.1%
<b>Grand Total</b>	<b>4214</b>	<b>100.0%</b>



Homeless people and young people were the largest group of referrals. This will include people at risk of homelessness for whom support may prevent actual homelessness.

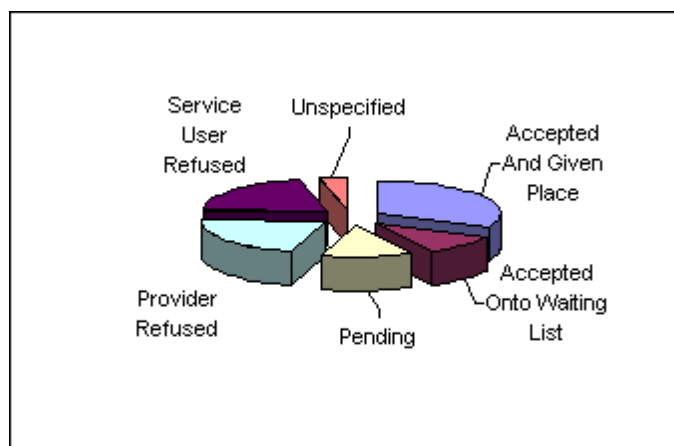
## 7.8 Number of Referrals by Referral Route 1/4/05 – 31/3/06)

Referral Route	Total No.	As % of Grand Total
Advice Centre/Connexions	439	10.4%
Health Service	280	6.6%
Housing Department	959	22.8%
Other	488	11.6%
Other Supported Housing	318	7.5%
Probation/Prison/Yot	272	6.5%
Self	1038	24.6%
Social Services	332	7.9%
Unspecified	88	2.1%
<b>Grand Total</b>	<b>4214</b>	<b>100.0%</b>



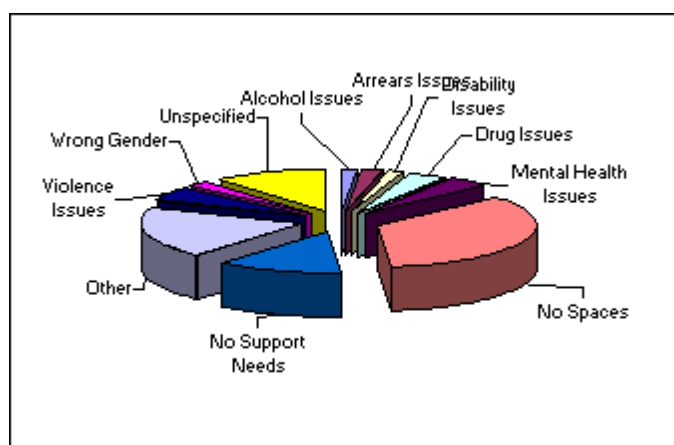
## 7.9 Number of Referrals by Outcome (1/4/05 – 31/3/06)

Outcome	Total No.	As % of Grand Total
Accepted And Given Place	1349	32.0%
Accepted Onto Waiting List	446	10.6%
Pending	495	11.7%
Provider Refused	894	21.2%
Service User Refused	880	20.9%
Unspecified	150	3.6%
<b>Grand Total</b>	<b>4214</b>	<b>100.0%</b>



## 7.10 Number of Referrals by Reason for Refusal, where Provider refused (1/4/05 – 31/3/06)

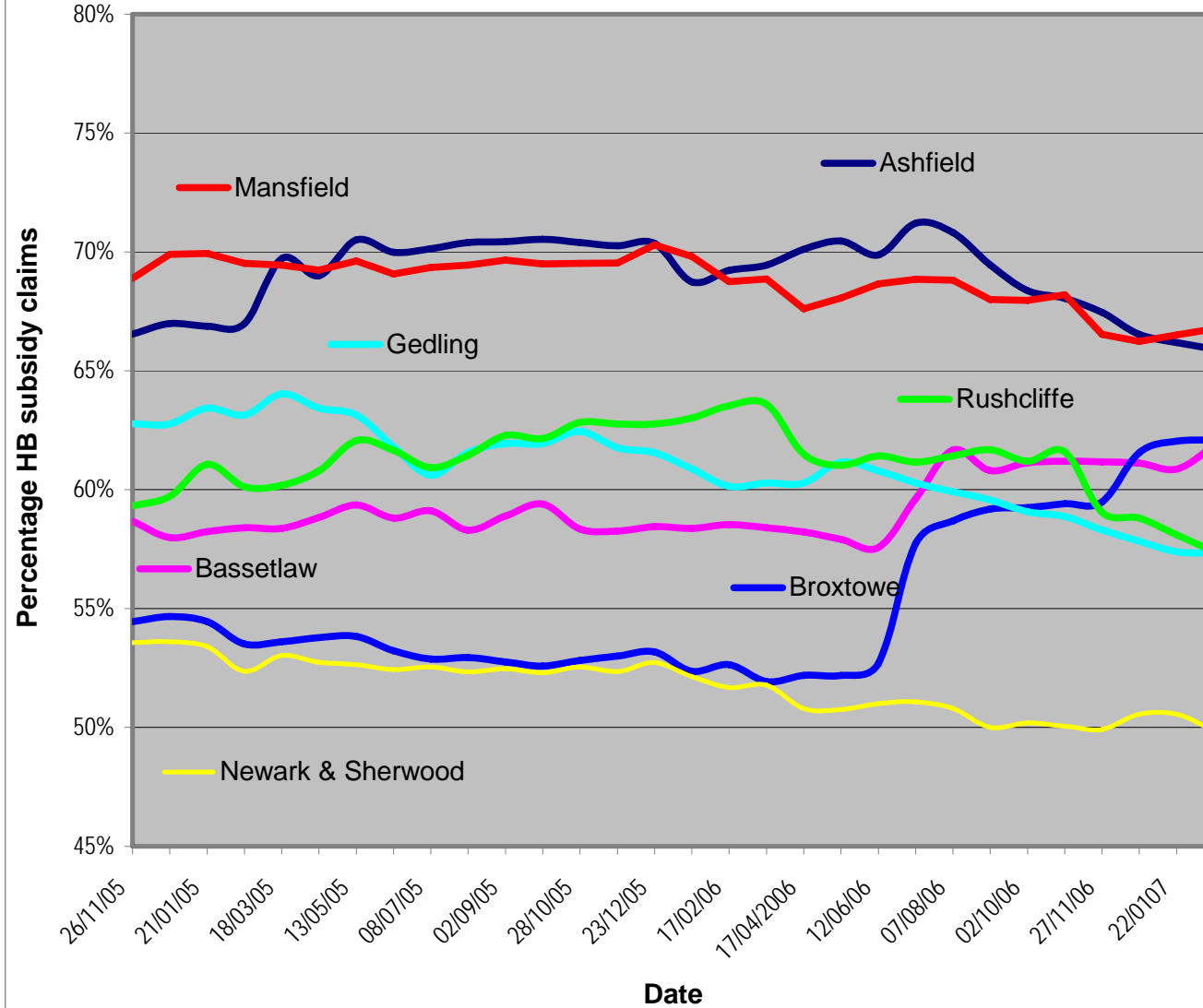
Refusal Reason	Total No.	As % of Grand Total
Alcohol Issues	15	1.7%
Arrears Issues	21	2.3%
Disability Issues	11	1.2%
Drug Issues	38	4.3%
Mental Health Issues	34	3.8%
No Spaces	316	35.3%
No Support Needs	113	12.6%
Other	174	19.5%
Violence Issues	51	5.7%
Wrong Gender	18	2.0%
Unspecified	103	11.5%
<b>Grand Total</b>	<b>894</b>	<b>100.0%</b>



## **8 Supporting People Subsidy Payments**

Supporting People Subsidy is paid to any service user who accesses a housing related Support Service in Nottinghamshire and meets the eligibility criteria laid out in the SP Charging Policy. Any Service User who receives Housing Benefit is entitled to receive SP Subsidy for the full cost of their support service. The SP team receives many applications from service users wishing to receive SP Subsidy based on their Housing Benefit entitlement. Section 8 includes analysis of the numbers of these claims that are in payment and how they are processed.

**8.1 Percentage of service users in receipt of SP subsidy compared to the available units of support in each district  
SP subsidy is paid to service users who receive Housing Benefit**



**Comments**

The number of service users in receipt of SP subsidy has remained static since the last period after a significant increase in two districts.

There is still a gradual decline in the % of service users on SP subsidy in Gedling and Newark and Sherwood.

## 8.2 Indices of deprivation and levels of Income support by District

Indices of Deprivation 2004

District	Indices of deprivation (1 = most deprived, 354 = least deprived)
Mansfield	33
Ashfield	66
Bassetlaw	82
Newark and Sherwood	143
Gedling	184
Broxtowe	194
Rushcliffe	310

Percentage of Pension Credit Guarantee Credit claimants as at August 2005

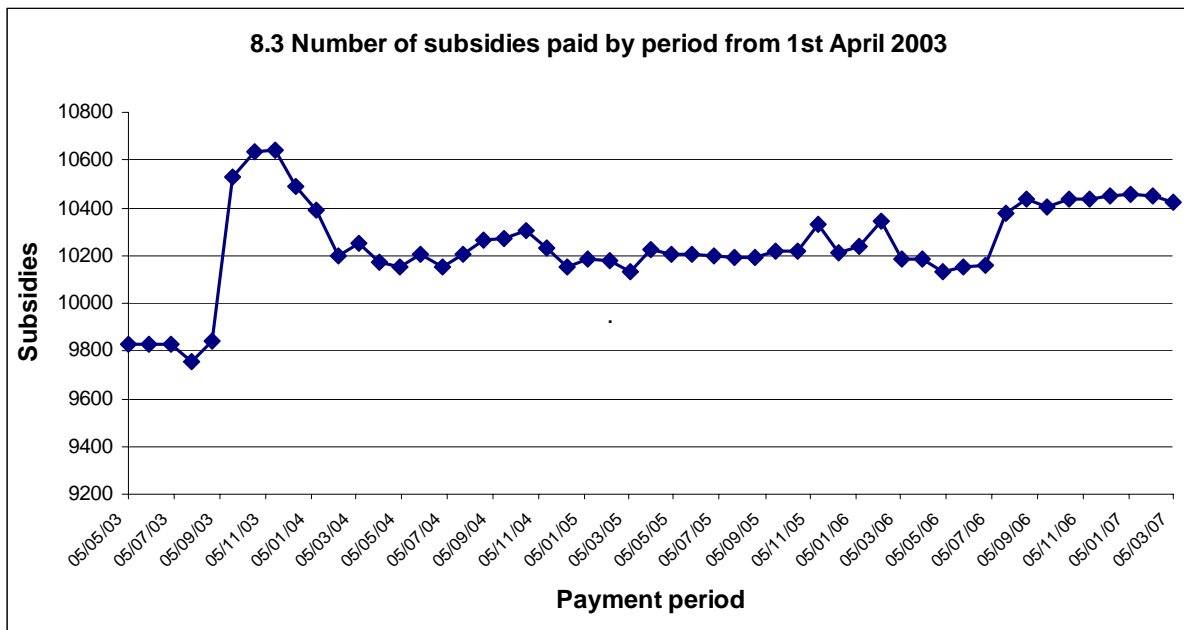
District	Percentage of claimants
Ashfield	3.74%
Mansfield	3.65%
Bassetlaw	3.52%
Newark and Sherwood	3.07%
Broxtowe	2.92%
Gedling	2.85%
Rushcliffe	2.23%

Source: Department for Local Government and Communities

Source: Office for National Statistics

These figures are provided to establish whether there is a correlation between levels of SP Subsidy and deprivation levels.

## 8.3 Number of subsidies paid by period from 1st April 2003



## **9 Fairer Charging**

Supporting People Subsidy can also be paid to Service Users on low incomes who do not receive Housing Benefit. Service Users must undergo a financial assessment by the Adult Care Financial Services team which establishes how much assistance each individual can receive.

Section 9 includes analysis of the numbers of these claims and how they are processed.

## 9.1 Fairer Charging Outcomes

Fairer Charging Claims broken down into outcomes:

<b>Successful claims</b>	Service User is in receipt of full or partial subsidy
<b>Unsuccessful claims</b>	Service User is not entitled to subsidy
<b>Withdrawn claims</b>	Service User has chosen not to proceed an pays for service

There is some movement between the successful and unsuccessful groupings based on annual reassessments - changes to service users financial circumstances can result in changes to subsidy entitlement.

Reporting Period (FC claims allocated by receipt date)	Outcome			Total per quarter
	Successful	Unsuccessful	Withdrawn	
2003/4 Quarter 1	1	3	2	6
2003/4 Quarter 2	2	1	4	7
2003/4 Quarter 3	6	3	8	17
2003/4 Quarter 4	2	4	7	13
2004/5 Quarter 1	6	3	4	13
2004/5 Quarter 2	6	3	9	18
2004/5 Quarter 3	8	2	5	15
2004/5 Quarter 4	6	4	4	14
2005/6 Quarter 1	8	4	4	16
2005/6 Quarter 2	7	9	4	20
2005/6 Quarter 3	10	11	4	25
2005/6 Quarter 4	12	13	5	30
2006/7 Quarter 1	10	8	5	23
2006/7 Quarter 2	3	12	2	17
2006/7 Quarter 3	4	12	2	18
2006/7 Quarter 4	1	5	0	6
<b>Total to date</b>	<b>92</b>	<b>97</b>	<b>69</b>	<b>258</b>

## Fairer Charging Payments

Projected expenditure on subsidy for successful FC claims for the 2006-2007 financial year

<b>Start of Financial Year</b>	<b>End of Financial Year</b>
03/04/2006	01/04/2007

Number of active claims in payment	49
Total projected expenditure 2006-07	£36,273

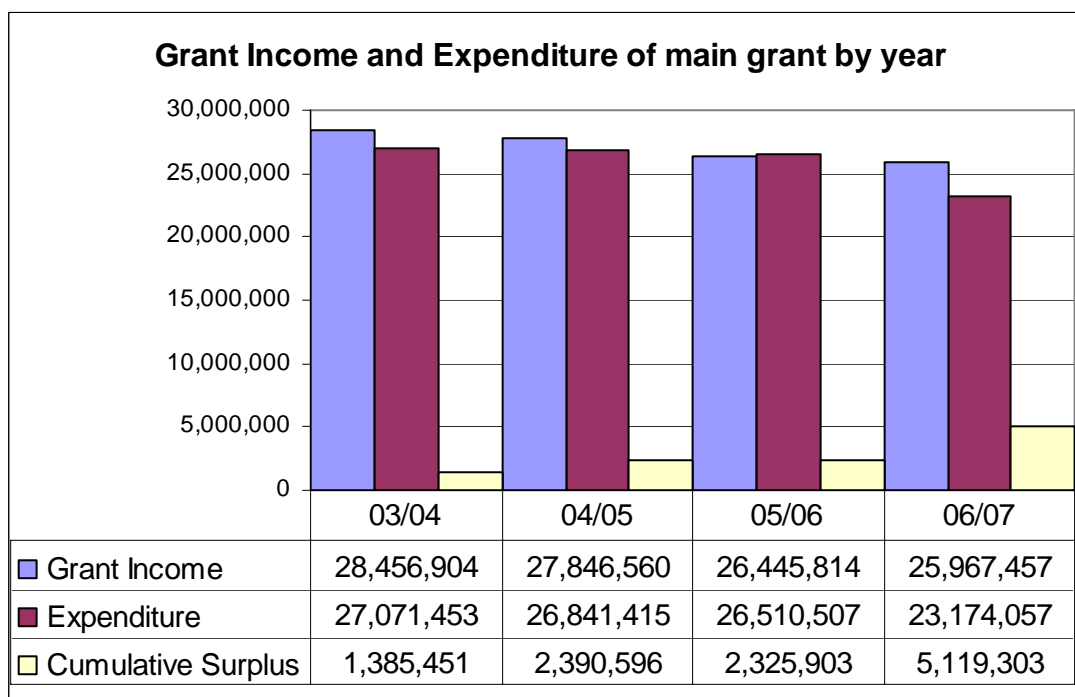
# 10 Finance

The Supporting People Programme is a grant funded scheme and financial management information is produced for managing the grant and value for money purposes.

New information is supplied on average unit costs by service user group. This information has been published by the DCLG.

## 10.1 Summary of Main Grant Expenditure

The anticipated under-spend for 2006/2007 is expected to be approximately £2.79M. This does not take into account ledger adjustments which could increase this to 2.9M. It is anticipated that planned investments will reduce this significantly in future years. As a result of the implementation of the reviews a number of services have had reduced contract values negotiated which has resulted in a significant reduction in expenditure for 2006-2007.



## 10.2 Proportion of Grant Spend by User Group

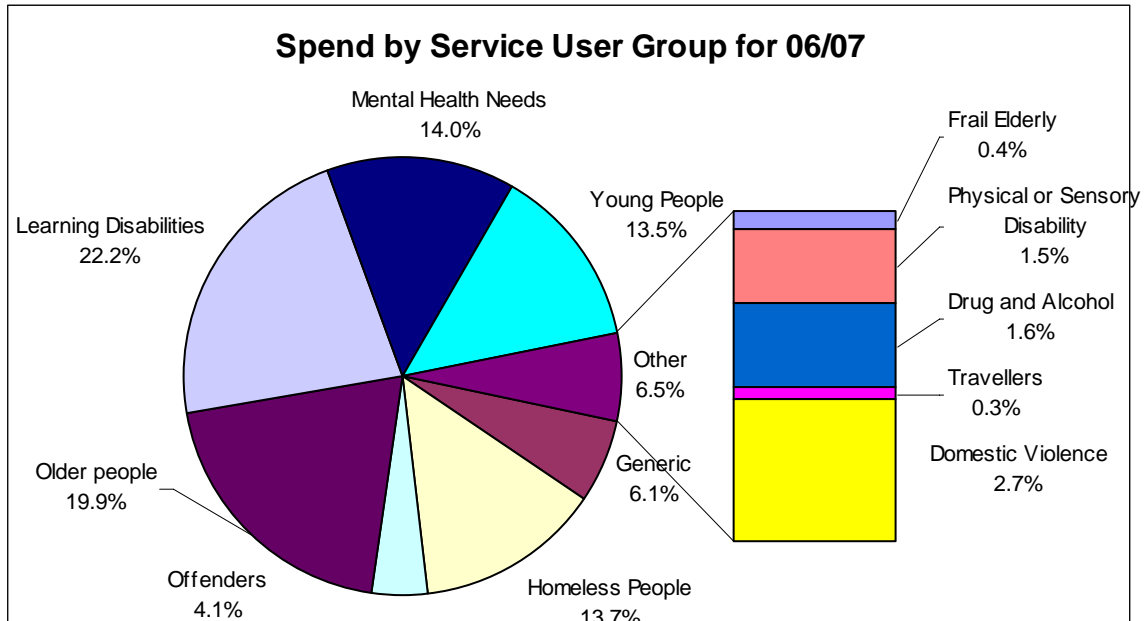
The following table details expenditure by client group and does not take into account income and expenditure adjustments managed through the ledger. This accounts for difference in the graph in 10.1.

The spend projections for this year are based on current contract values and levels of subsidies.

Primary Client Group	Spend 03/04	Spend 04/05	Spend 05/06	Spend 06/07
Frail Elderly	72,955	73,849	86,963	90378.12
Generic	1,265,798	863,412	1,327,264	1404985.73
Homeless People	4,276,094	3,939,425	4,009,609	3,172,839
Offenders	901,974	1,111,019	1,111,019	956170.38
Older people	4,292,041	4,250,402	4,317,543	4619677.06
Physical or Sensory Disability	415,164	432,209	442,349	337870.93
Drug and Alcohol	335,493	434,138	390,800	370816.13
Learning Disabilities	7,703,297	7,209,463	6,786,067	5149206.73
Mental Health Needs	3,305,897	3,519,727	3,501,987	3240280.66
Travellers			37,652	60380.76
Domestic Violence	807,694	832,454	811,745	635823.11
Young People	3,888,787	4,093,207	3,980,768	3,135,628
<b>Grand Total</b>	<b>27,265,195</b>	<b>26,759,306</b>	<b>26,803,767</b>	<b>23,174,057</b>

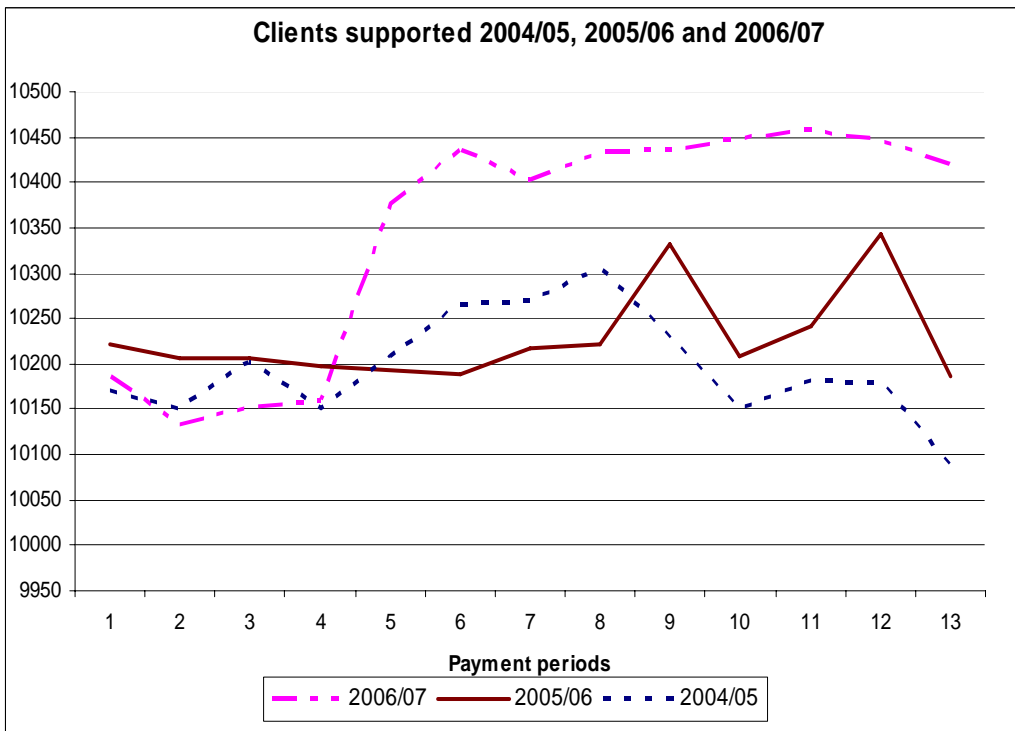
## Spend by User Group for 2006-2007

This shows the projected expenditure for 2006-2007 shown as an overall percentage.



## 10.3 Subsidy Payments by year

The chart shows the changes in the number of subsidies paid throughout the year.



### Comment

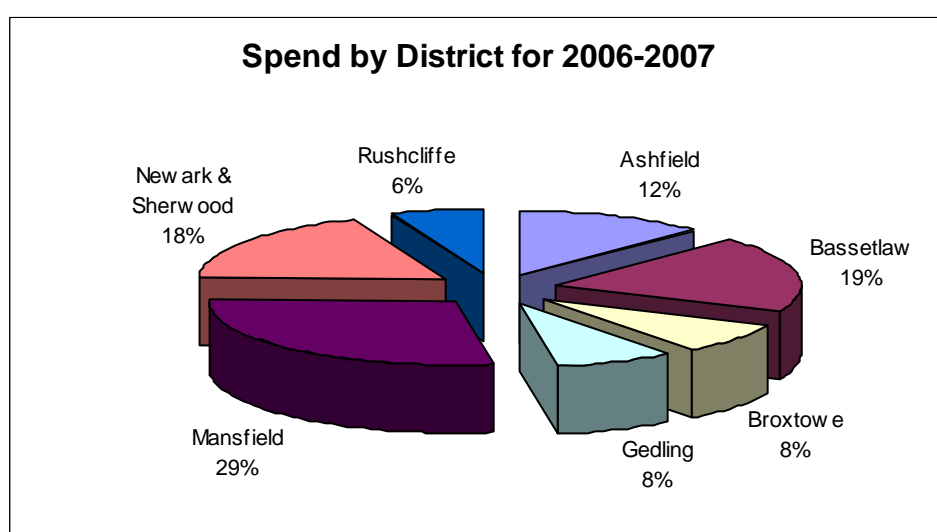
The level of subsidies overall remains high and is likely to continue to do so.

The situation will continue to be monitored on a regular basis.

The introduction of the new charging policy and the new rules on backdating should prevent significant increases in future.

## 10.4 Grant Spend by District from 01/04/06 to 13/11/06

District	Household Units	% of total units	Expenditure	% of total spend	SP spend per head of population per week	Indices of deprivation
Ashfield	3240	17%	2879797	12%	£ 0.50	66
Bassetlaw	3578	19%	4477455	19%	£ 0.80	82
Broxtowe	2014	11%	1849788	8%	£ 0.33	194
Gedling	1532	8%	1778026	8%	£ 0.30	184
Mansfield	3548	19%	6552256	28%	£ 1.28	33
Newark & Sherwood	3358	18%	4199504	18%	£ 0.76	143
Rushcliffe	1693	9%	1437230	6%	£ 0.26	310
	18963		23174057		£0.59	



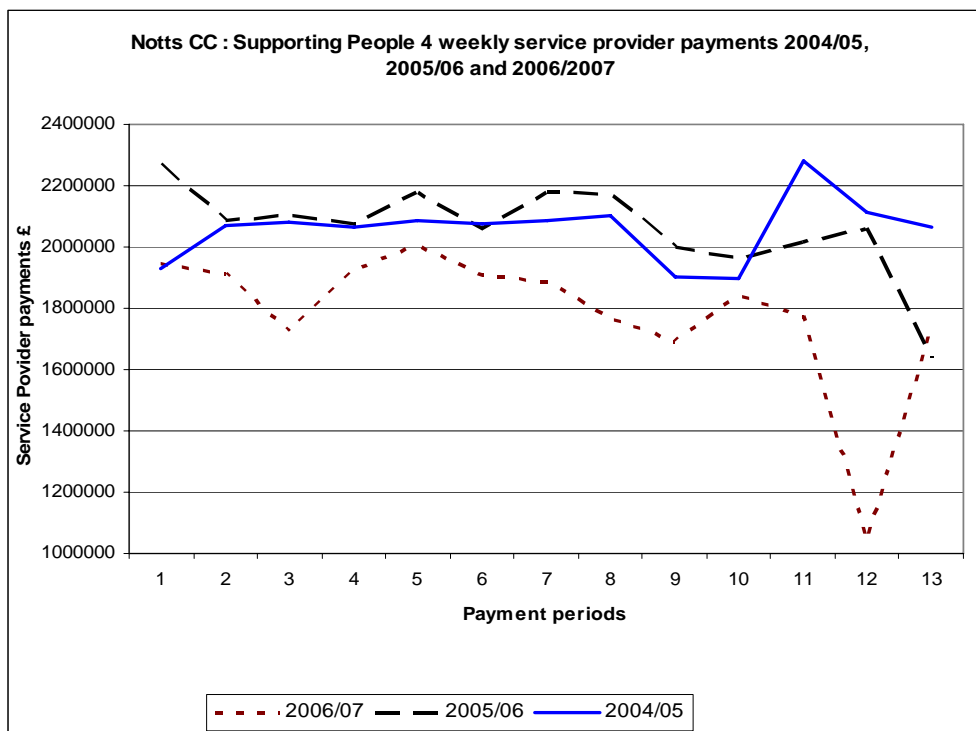
### Comments

These figures are exclusive of other income and expenditure that does not form part of the general contracts such as care-leaver income.

## 10.5 Payments by period

Payments are made every four weeks to the providers, with 13 payment periods in the year. These do not take into account any accruals at the end of the year.

Period	2006/07	2005/06	2004/05
1	1944155.35	2,272,427	1930380
2	1912502.3	2,088,993	2068796
3	1726775.92	2,105,261	2082071
4	1924636.34	2,075,749	2064111
5	2006864.14	2,178,717	2084927
6	1909605.32	2,058,592	2078233
7	1887117.81	2,179,072	2086207
8	1768882.25	2,171,959	2104631
9	1690787.03	2,001,699	1903357
10	1845080.56	1,960,704	1895953
11	1775599.22	2,016,829	2282502
12	1043425.52	2,058,305	2115211
13	1738625.02	1,635,460	2062927
<b>Total</b>	<b>23,174,057</b>	<b>26,803,767</b>	<b>26,759,306</b>



## 10.6 Financial statement to date

This covers the period 01/04/2006 to 31/03/2007. This is however still draft until the accounts are finalised.

### Financial statement to date

<b>Expenditure</b>	
Accruals from 2005/2006	£56,662
Expenditure relating to previous year	£60,181
Annual Total Projected Spend (Projected)	£23,174,057
Leaseholders	£13,496
DIP Expenditure	£6,750
HIA	
Total Expenditure to date	£23,311,145
<b>Income</b>	
Care leavers income	£105,884
Grant income (pro rata)	£25,967,457
Charging income	£5,074
HIA income	£136,000
Other income	
Total income	£26,214,415
<b>Under-spend for 2006-2007</b>	<b>£2,903,270</b>
Bad debts	

Brought forward from 2005-2006	£2,325,903
Projected carry forward 2007-2008	£5,229,173

## 10.7 Average Unit Costs

Comparison of unit costs of Nottinghamshire SP Services before and after the service review process

Note that these are not comparable with figures presented by the DCLG in section 10.8 and 10.9.

Primary Client Group	Service Type	Nottinghamshire Average 2006-07
Frail Elderly	Accommodation based	£20.02
Frail Elderly	Floating support	£7.57
Generic	Accommodation based	n/a
Generic	Floating support	£103.25
Homeless Families with Support Needs	Accommodation based	£3.72
Homeless Families with Support Needs	Floating support	n/a
Offenders or People at risk of Offending	Accommodation based	£213.82
Offenders or People at risk of Offending	Floating support	£196.38
Older people with mental health problems/dementia	Accommodation based	n/a
Older people with mental health problems/dementia	Floating support	n/a
Older people with support needs	Accommodation Based	£8.16
Older people with support needs	Community or Social Alarm	£3.83
Older people with support needs	Floating Support	£8.59
Older people with support needs	Home Improvement Agency (HIA)	£8.78
People with a Physical or Sensory Disability	Accommodation based	£196.70
People with a Physical or Sensory Disability	Floating support	£658.76
People with Drug Problems	Accommodation based	£323.67
People with Drug Problems	Floating support	£170.50
People with Learning Disabilities	Accommodation based	£341.46
People with Learning Disabilities	Floating support	£231.19
People with Mental Health Problems	Accommodation based	£165.86
People with Mental Health Problems	Floating support	£134.17
Single Homeless with Support Needs	Accommodation based	£207.01
Single Homeless with Support Needs	Floating support	£141.60
Teenage Parents	Accommodation based	£150.75
Teenage Parents	Floating support	£141.60
Traveller	Floating Support	£49.74
Women at Risk of Domestic Violence	Accommodation based	£268.70
Women at Risk of Domestic Violence	Floating support	£113.07
Young People at Risk	Accommodation based	£240.69
Young People at Risk	Floating support	£83.02
<b>Please Note:</b>	<b>Methodology</b>	
<b>Sources:</b>	<b>Nottinghamshire SPLS Database</b>	

## 10.8 Average Unit Costs Across the Region

Average unit costs are calculated using the annual contract value for block gross contracts and the current levels of subsidy for subsidy contracts.

This information is now submitted quarterly to the DCLG who carry out an analysis of it and feed back on Authority average values. This is a new process and as a result some of the data is of questionable quality so it is worth bearing this in mind when looking at the figures. As systems improve and the DCLG starts to publish the information on a regular basis the integrity of the data will get better.

Unfortunately there are no summary figures showing regional or national averages and we are unable to produce this in the absence of weighting data to reflect unit numbers in each authority. Note that these figures are not comparable to those in 10.7 as the source data is different.

### Average Unit Costs for 2005-2006

Administering Authority Name	FE	Gen	HF	Men Dis Off	Off	OP with MH/DM	OP	PD/SI	AP	DP	HIV/Aids	LD	MH	Ref	RS	SH	TP	Trav	DV	YP	YPLC
Derby	-	32	41	787	210	-	14	378	371	338	-	319	176	108	228	138	79	-	277	110	-
Leicester	-	36	306	-	192	-	11	125	-	110	88	223	107	80	-	119	125	-	277	128	38
Nottingham	46	70	103	281	143	-	10	63	217	167	-	355	215	86	-	142	232	48	263	249	162
Rutland	-	-	-	-	89	-	16	-	-	-	-	181	84	-	-	14	-	-	38	-	-
Derbyshire	11	32	116	-	174	-	12	44	-	275	-	272	162	-	-	152	149	-	120	202	26
Leicestershire	29	72	68	-	61	-	8	97	-	31	-	200	111	1,559	-	164	63	14	235	131	-
Lincolnshire	40	39	96	-	117	80	13	55	-	171	-	167	88	188	-	129	-	-	115	174	-
Northamptonshire	25	71	45	-	112	-	12	147	73	89	-	173	198	-	-	93	112	-	190	194	31
Nottinghamshire	15	125	37	-	186	-	7	337	-	141	-	191	123	-	228	181	133	64	205	186	86

Source: DCLG

## 10.9 Average Unit Costs for 2005-2006

These charts show where Nottinghamshire sits within the national picture. The data comes from the DCLG and was published recently. There appears to be a number of data errors at local authority level as authorities get to grips with the information needs and their systems respond to these requirements.

